COUNTY OF LOS ANGELES
DEPARTMENT OF PUBLIC HEALTH
SUBSTANCE ABUSE PREVENTION AND CONTROL

Provider Invoice Automation System Training Manual

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ACKNOWLEDGMENTS

We would like to acknowledge the SAPC Provider Invoice Automation Planning team and SAPC IT for all their hard work assisting with the development, recommendations, edits, and revisions of the Provider Invoice Automation System Training Manual.

PURPOSE

The Los Angeles County Department of Public Health Substance Abuse Prevention and Control's (SAPC) Provider Invoice Automation System Pilot is designed to automate the process of submitting and approving monthly provider invoices. Monthly invoice statements must be verified by SAPC Finance and SAPC Program Specialists prior to payment. The monthly invoices report monthly expenditures by each agency/contract. Claims must be paid or denied based on correct invoice statements and in line with any federal/local/SAPC restrictions and written contracts. Contracted agencies will only be reimbursed after their monthly invoices are submitted. These invoices are also relied on for auditing purposes.

The Provider Invoice Automation System is used to submit monthly expenditures monthly in an accurate manner. Once the invoice has been submitted by the provider, it allows SAPC to verify them in a timely manner.

SECTION 1: THE PROVIDER INVOICE AUTOMATION SYSTEM

Accessing the Provider Invoice Automation System

To log into the system, Provider must go to the Community Information System (CIS):

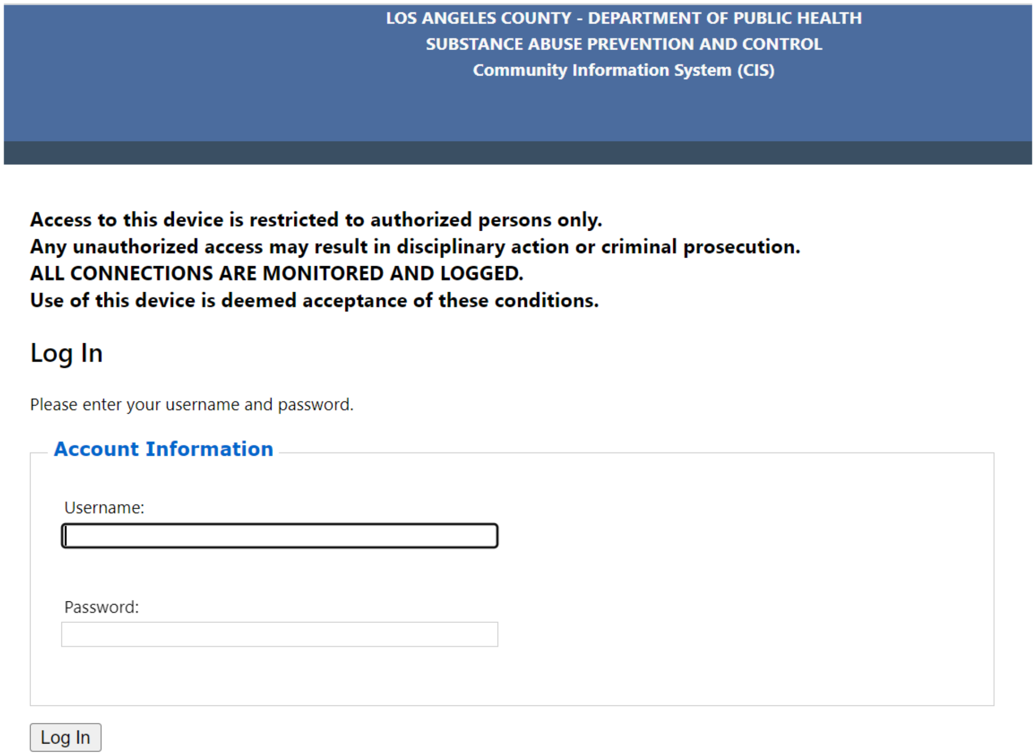
Step: 1
Prior to accessing CIS, providers must have a C# assigned to them. If providers do not have a C#, they can access this website, fill out the form and submit it.

Step: 2
Providers need to have VPN access. The VPN registration form can be found here. Please fill out the sections 1-9, 29-32 and sign at the very end. All pages must be emailed to:

vpham@ph.lacounty.gov

Step: 3
Providers need to fill out the application user registration form. The application user registration form can be found here. This form should be completed and signed. All pages must be emailed to:

vpham@ph.lacounty.gov

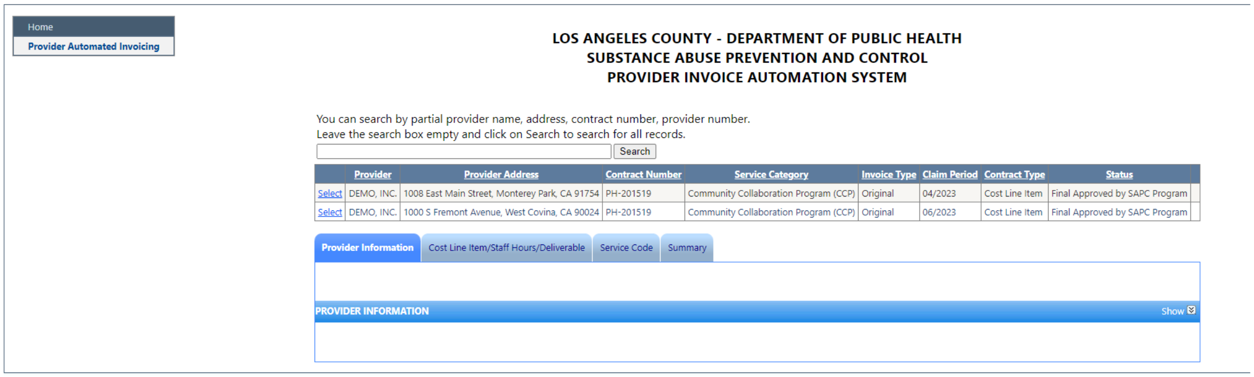


Home Screen

The invoice home page will display as below once logged in. Previous invoices will be shown in a table at the top of the page with provider's name, provider address, contact number. The invoice home page will also contain the following tabs with fields under each:

A. **Provider Information**
    a. Provider Information
    b. Attachment
B. **Cost Line Item/Staff Hours/Deliverable**
    a. Personnel/Salary
    b. Benefit/Deliverable
    c. Service and Supplies
    d. Equipment Leases
    e. Facility Rent
    f. Administrative Overhead
C. **Service Codes**
    a. Service Codes
D. **Summary**

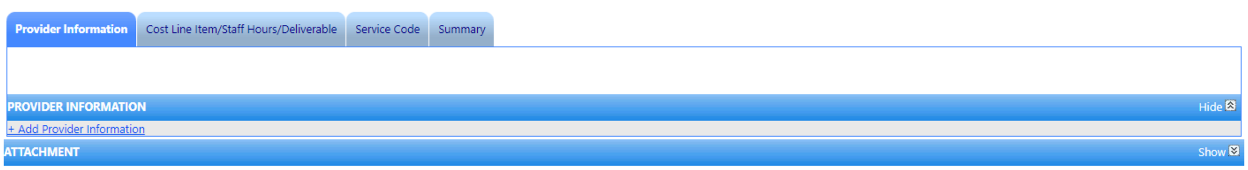
a. Add Approved Budget
b. Section 1- Budgeted Line Item
c. Section 2- Revenue
d. Section 3- Net Amount Requested
e. Invoice Status



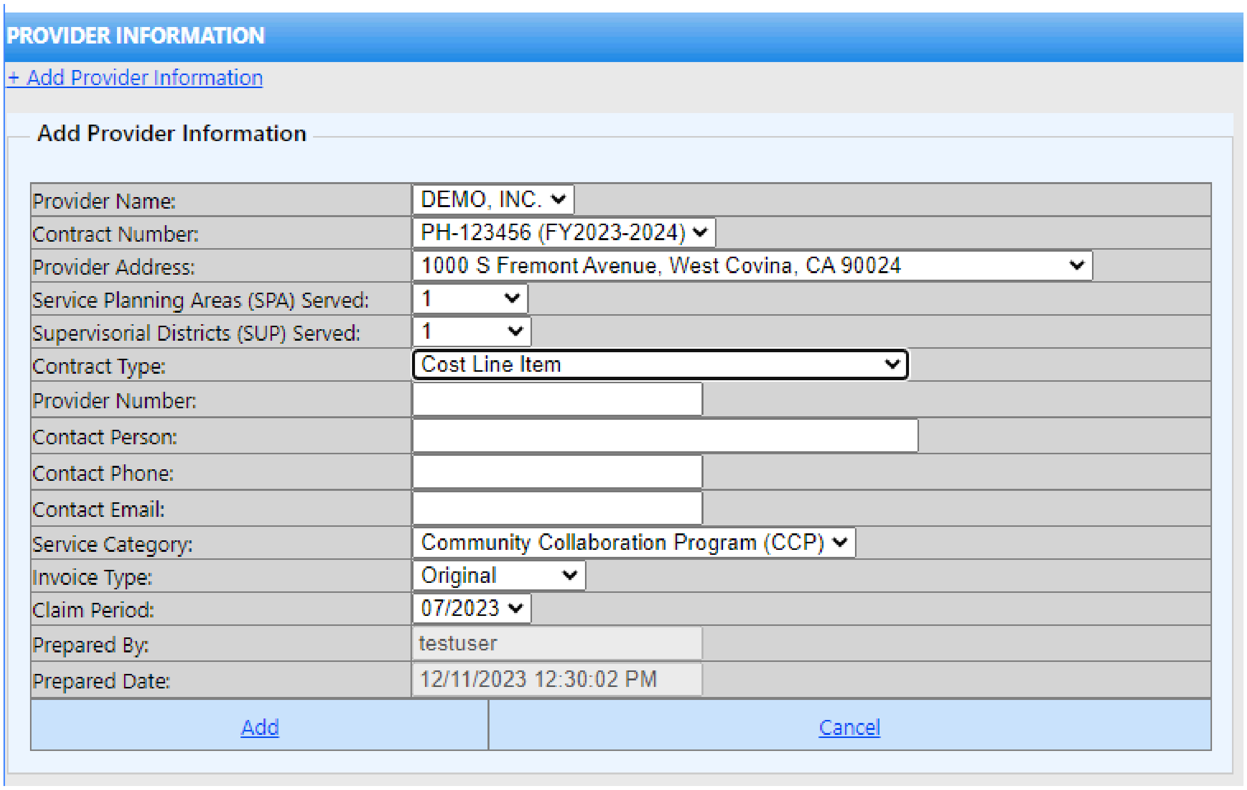
SECTION 2: ADDING INVOICES

Adding a Provider

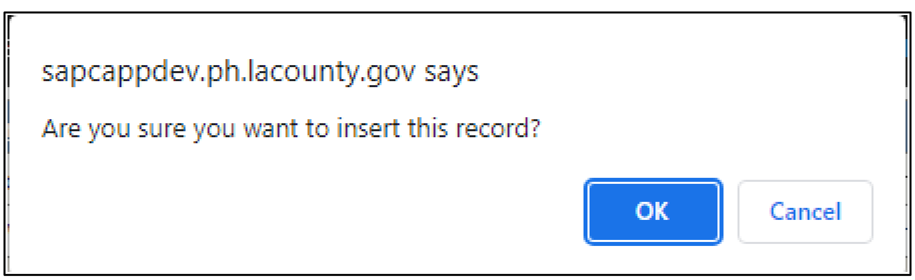
Click on the “Provider Information” tab. Once tab opens, click “+Add Provider Information”

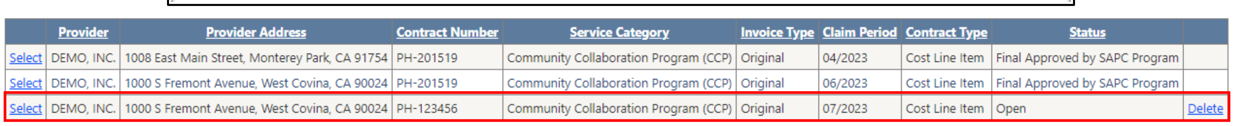


A form will open in the tab. Select the correct contract number, provider address, service planning areas served, supervisorial districts served, contract type, provider number, service category, invoice type and claim period. Enter the required fields of contact person, contact phone, contact email as well. For contract type, users may select from 5 options- Cost Line Item, Cost Line Item (Documentation for Deliverable), Cost Line Item (documentation for Staff Hour), Deliverable, Staff Hours Only. Providers may contact their program specialist if clarification is needed on selecting contract type. There are also 6 options to select from for service category- Community Collaboration Program (CCP), Friday Night Live (FNL), Needle Exchange (NE), Other (Other), Prevention Education Program(PEP) and SAMHSA Grant (SG). The invoice type can be selected as Original or Supplemental. (Please note, if selecting Supplemental and no original invoice is found, a validation message will appear asking provider to create the original invoice first.) Once the Provider Information form is filled, click “Add”.



Click “OK” when a pop up will appears asking whether user wants to insert the record. Once added, the invoice will appear in the table at the top with the status of Open. (Please note: Any action will prompt a pop-up screen confirming whether the provider wants to complete the action or not – creating a new record, editing, and saving a record, or deleting records**.**)

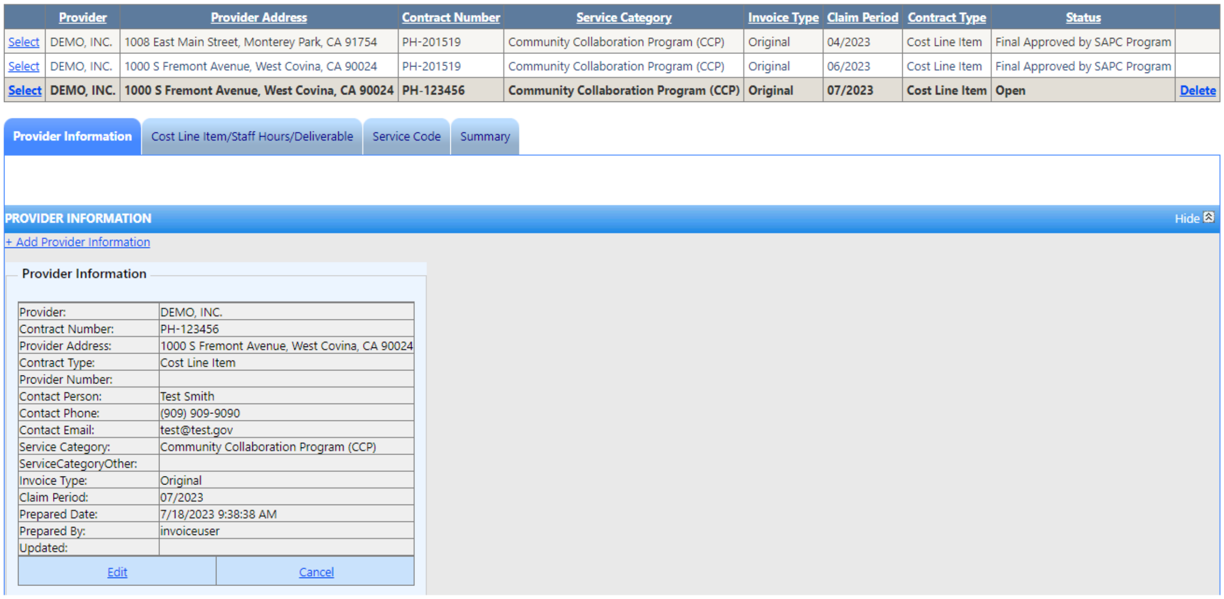




	Provider	Provider Address	Contract Number	Service Category	Invoice Type	Claim Period	Contract Type	Status	
Select	DEMO, INC.	1008 East Main Street, Monterey Park, CA 91754	PH-201519	Community Collaboration Program (CCP)	Original	04/2023	Cost Line Item	Final Approved by SAPC Program	
Select	DEMO, INC.	1000 S Fremont Avenue, West Covina, CA 90024	PH-201519	Community Collaboration Program (CCP)	Original	06/2023	Cost Line Item	Final Approved by SAPC Program	
Select	DEMO, INC.	1000 S Fremont Avenue, West Covina, CA 90024	PH-123456	Community Collaboration Program (CCP)	Original	07/2023	Cost Line Item	Open	Delete

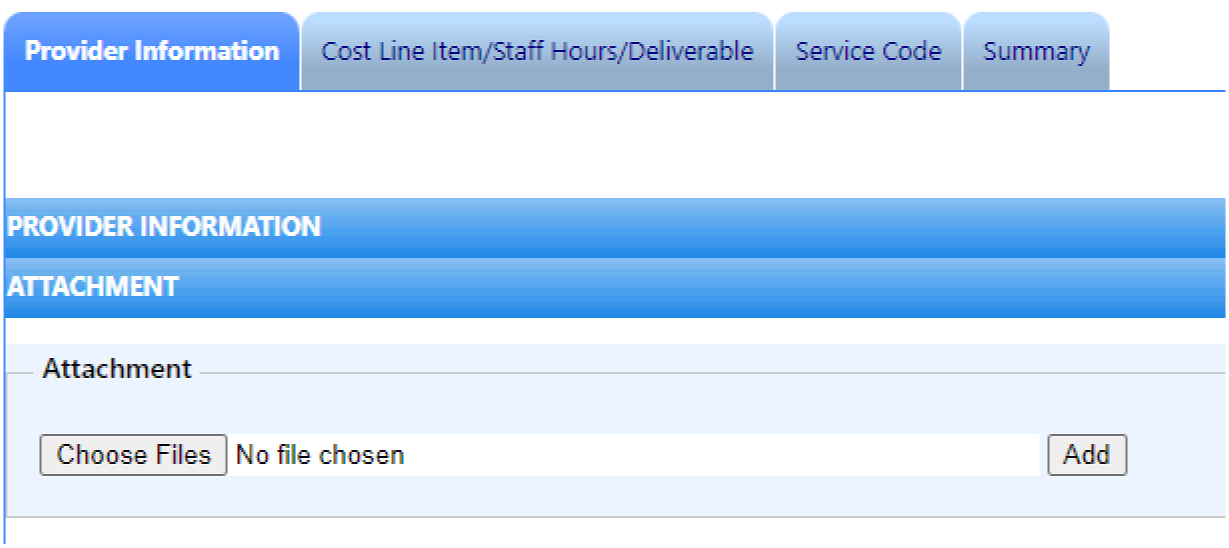
If something is entered incorrectly or invoice needs to be deleted, it can be deleted by selecting the hyperlink on the right side of the record. The record may only be deleted when the status is “Open”.

To enter monthly expenditures, click the “Select” hyperlink on the left side of the record. Verify that the record is bolded, and the provider information is populated in the tab below before moving on to enter invoice data.



Adding an Attachment

To attach attachments, click the “Attachment” tab below the “Provider Information” tab. Files may be chosen by clicking “Choose Files” and once selected, click “Add” to attach it to the invoice.



Adding Cost Line Item/Staff Hours/Deliverable

This section will explain how to fill out each section under the Cost Line Item/Staff Hours/Deliverable tab. To open each section, click the drop-down arrow next to the word “Show” on each tab.

This section will require different fields to be filled out depending on which “Contract Type” is selected under the provider information.

Please note: the system will carry over the previous months invoice data to the next month’s invoice so that providers do not have to re-enter invoice information again for below forms.

- Personnel Salary
- Benefit
- Services & Supplies
- Equipment Leases
- Facility Rent
- Administration Overhead

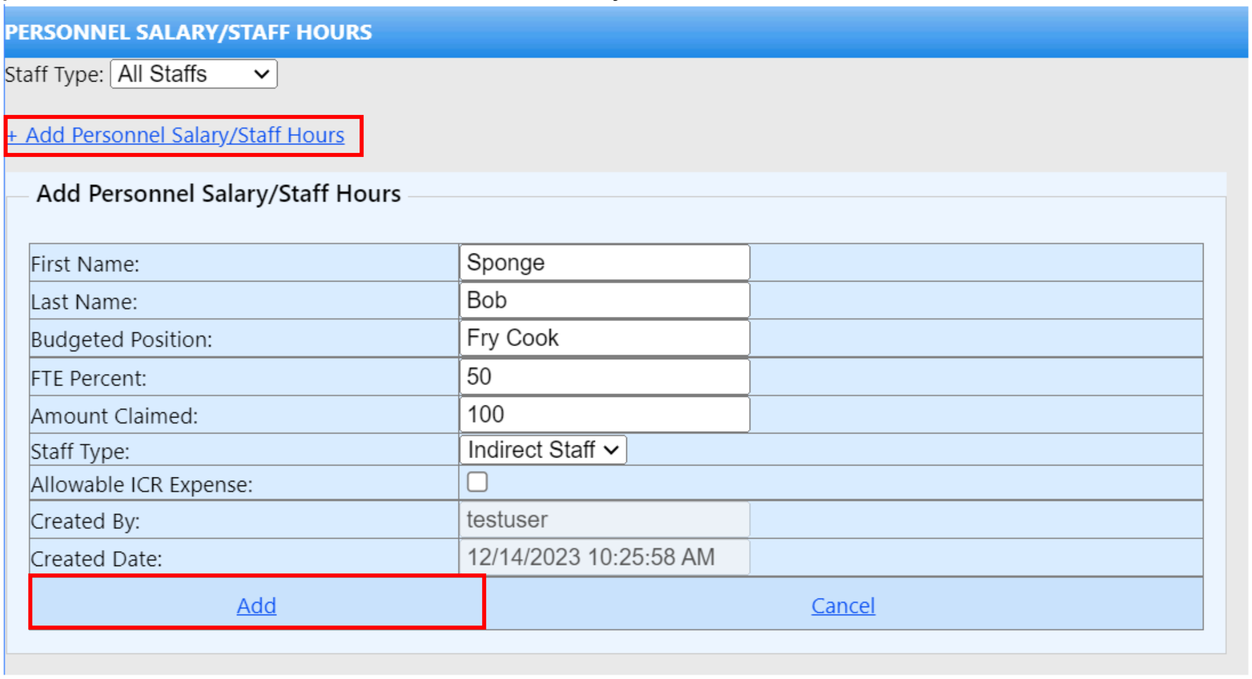
Providers can make changes, add more information, and remove information if needed.

Personnel Salary/Staff Hours

The Personnel Salary/Staff Hours section will populate based off what is selected for Contract Type under Provider Information.

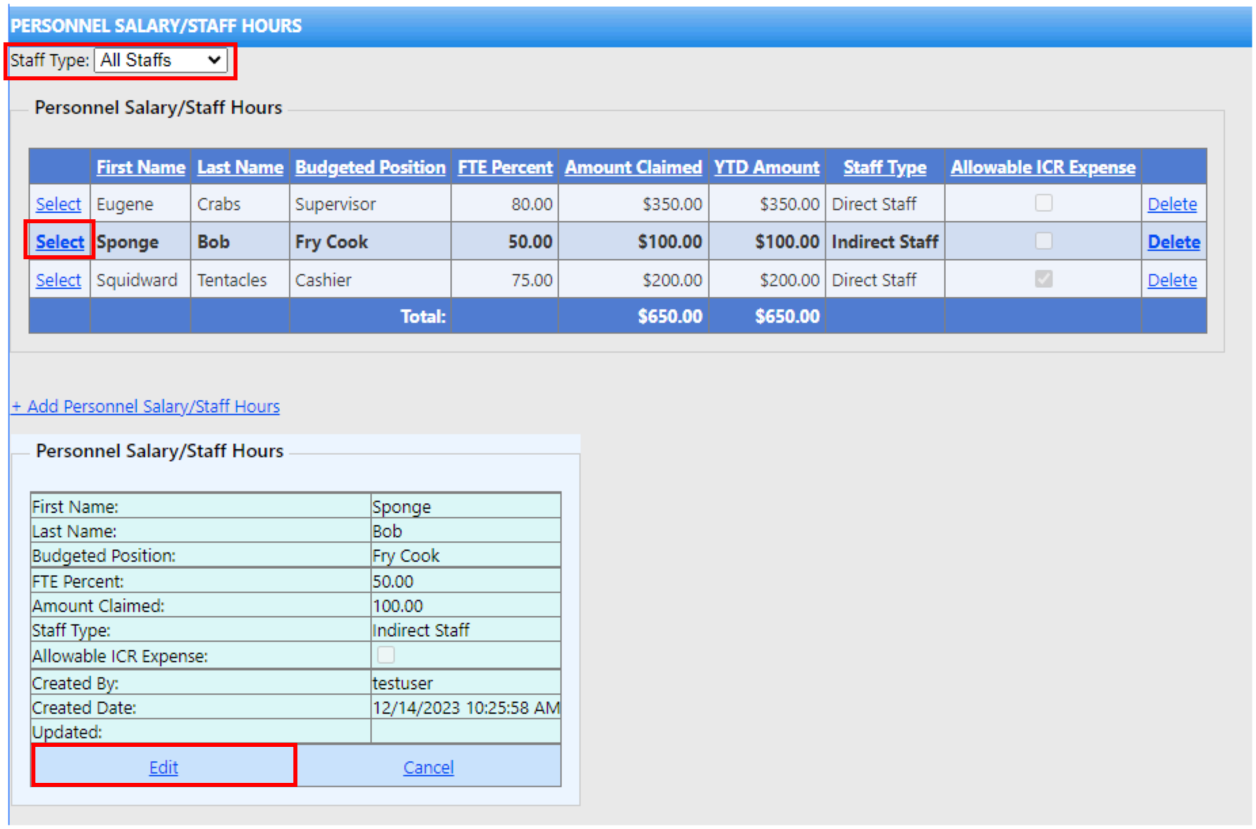
Personnel Salary

To enter Personnel Salary, click the “+Add Personnel Salary/Staff Hours” hyperlink. This will open a table to enter personnel and staff information. Enter the required fields of first name, last name, budgeted position, FTE percent, and amount claimed. Select staff type and whether this is an allowable ICR expense. Once information has been entered, click the “Add” button at the bottom of the table. A pop up will appear asking whether provider wants to save record. Provider may click “OK” or “Cancel”.



If information does not need to be entered, provider may click “Cancel” at any time of editing the record. If more records need to be added, provider may click “+Add Personnel Salary/Salary Hours” again.

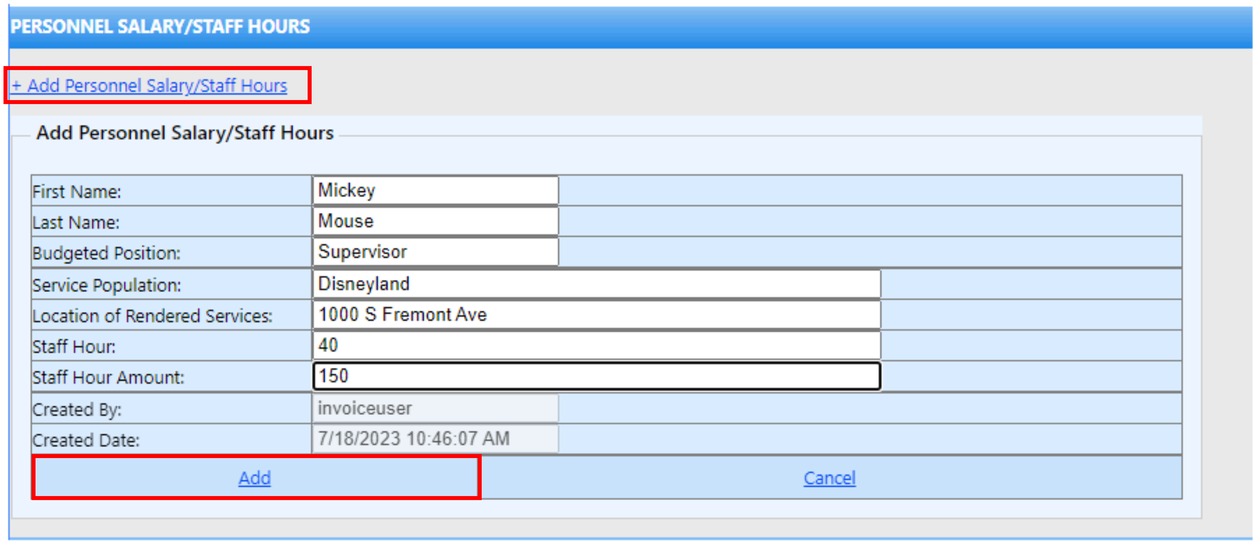
If a record has been added, but needs to be edited at any point, provider may click “Select” next to the record which will populate the record in a table below. In the table, clicking “Edit” will allow the provider to edit the already inputted record. Staff type may also be filtered based on all staff, indirect staff and direct staff.



The provider may also delete a record by clicking the “Delete” hyperlink found on the right side of the table.

Staff Hours

To enter Staff Hours, Click “+Add Personnel Salary/Staff Hours”. This will open a table to enter personnel and staff information. Enter the required fields of first name, last name, budgeted position, service population, location of rendered services, staff hour, staff hour and staff hour amount. Once information has been entered, click the “Add” button at the bottom of the table.



PERSONNEL SALARY/STAFF HOURS

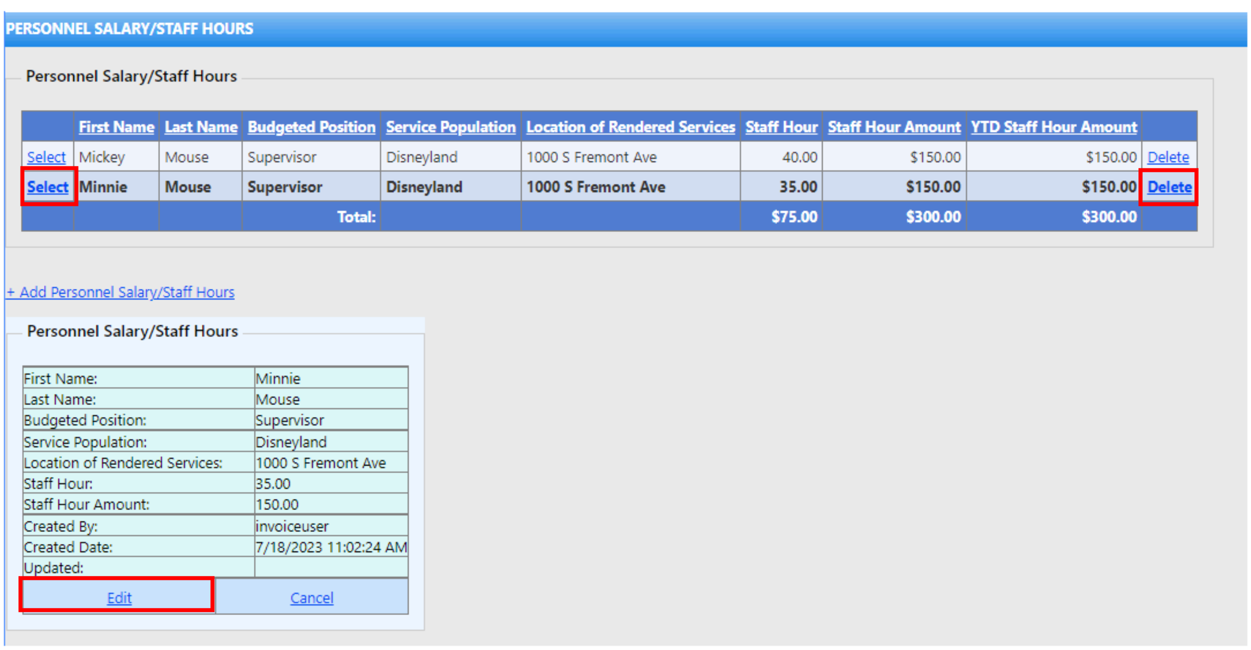
+ Add Personnel Salary/Staff Hours

Add Personnel Salary/Staff Hours

First Name:	Mickey
Last Name:	Mouse
Budgeted Position:	Supervisor
Service Population:	Disneyland
Location of Rendered Services:	1000 S Fremont Ave
Staff Hour:	40
Staff Hour Amount:	150
Created By:	invoiceuser
Created Date:	7/18/2023 10:46:07 AM
Add	Cancel

If information does not need to be entered, provider may click “Cancel” at any time of editing the record. If more records need to be added, provider may click “+Add Personnel Salary/Salary Hours” again.

If a record has been added, but needs to be edited at any point, provider may click “Select” next to the record which will populate the record in a table below. In the table, clicking “Edit” will allow providers to edit the already inputted record. Providers may also delete a record by clicking the “Delete” hyperlink found on the right side of the table.



PERSONNEL SALARY/STAFF HOURS

Personnel Salary/Staff Hours

	First Name	Last Name	Budgeted Position	Service Population	Location of Rendered Services	Staff Hour	Staff Hour Amount	YTD Staff Hour Amount	
Select	Mickey	Mouse	Supervisor	Disneyland	1000 S Fremont Ave	40.00	$150.00	$150.00	Delete
Select	Minnie	Mouse	Supervisor	Disneyland	1000 S Fremont Ave	35.00	$150.00	$150.00	Delete
			Total:			$75.00	$300.00	$300.00	

+ Add Personnel Salary/Staff Hours

Personnel Salary/Staff Hours

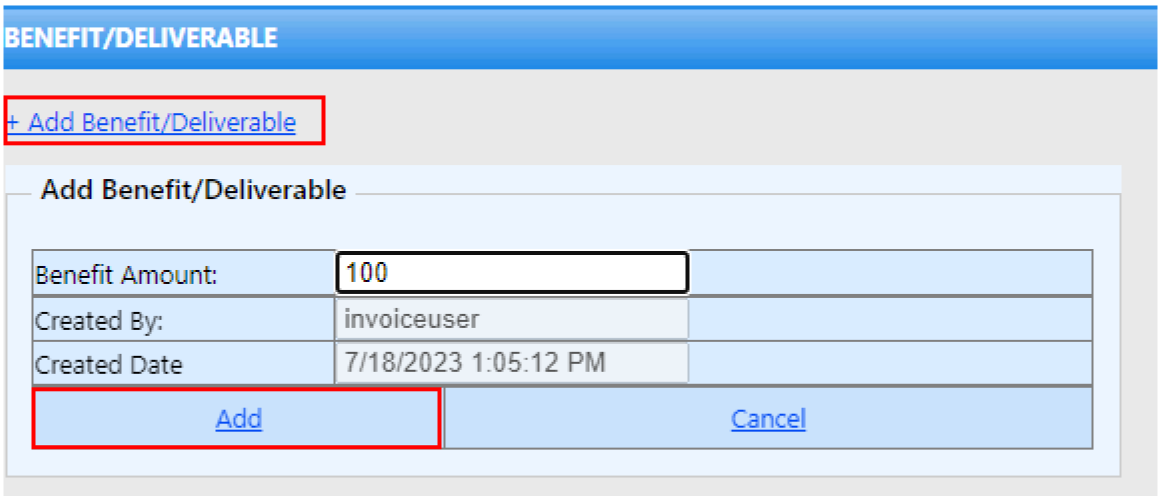
First Name:	Minnie
Last Name:	Mouse
Budgeted Position:	Supervisor
Service Population:	Disneyland
Location of Rendered Services:	1000 S Fremont Ave
Staff Hour:	35.00
Staff Hour Amount:	150.00
Created By:	invoiceuser
Created Date:	7/18/2023 11:02:24 AM
Updated:	
Edit	Cancel

Benefit/Deliverable

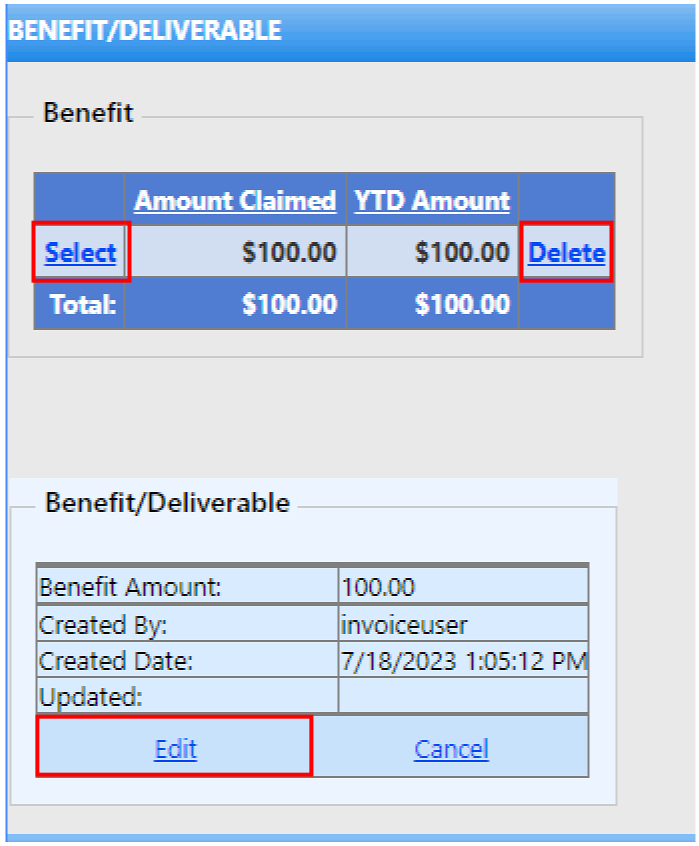
The Benefit/Deliverable section will populate based off what is selected for Contract Type under Provider Information

Benefit

To enter Benefits, Click “+Add Benefit/Deliverable”. This will open a table to enter benefits information. Enter the required fields of first name, last name, budgeted position, service population, location of rendered services, staff hour, staff hour and staff hour amount. Once information has been entered, click the “Add” button at the bottom of the table

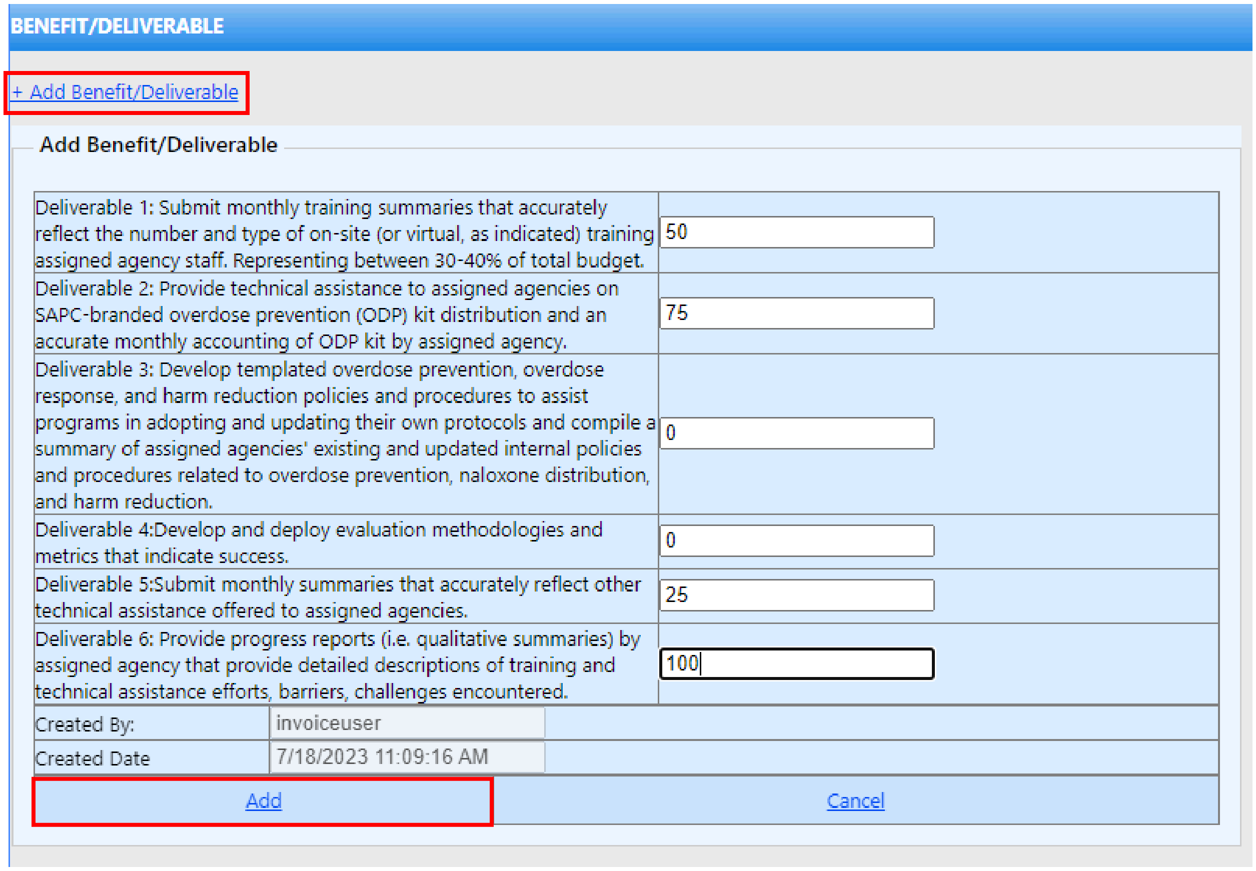


Once the benefits record has been added, but needs to be edited at any point, provider may click “Select” next to the record which will populate the record in a table below. In the table, clicking “Edit” will allow providers to edit the already inputted record. Providers may also delete a record by clicking the “Delete” hyperlink found on the right side of the table.

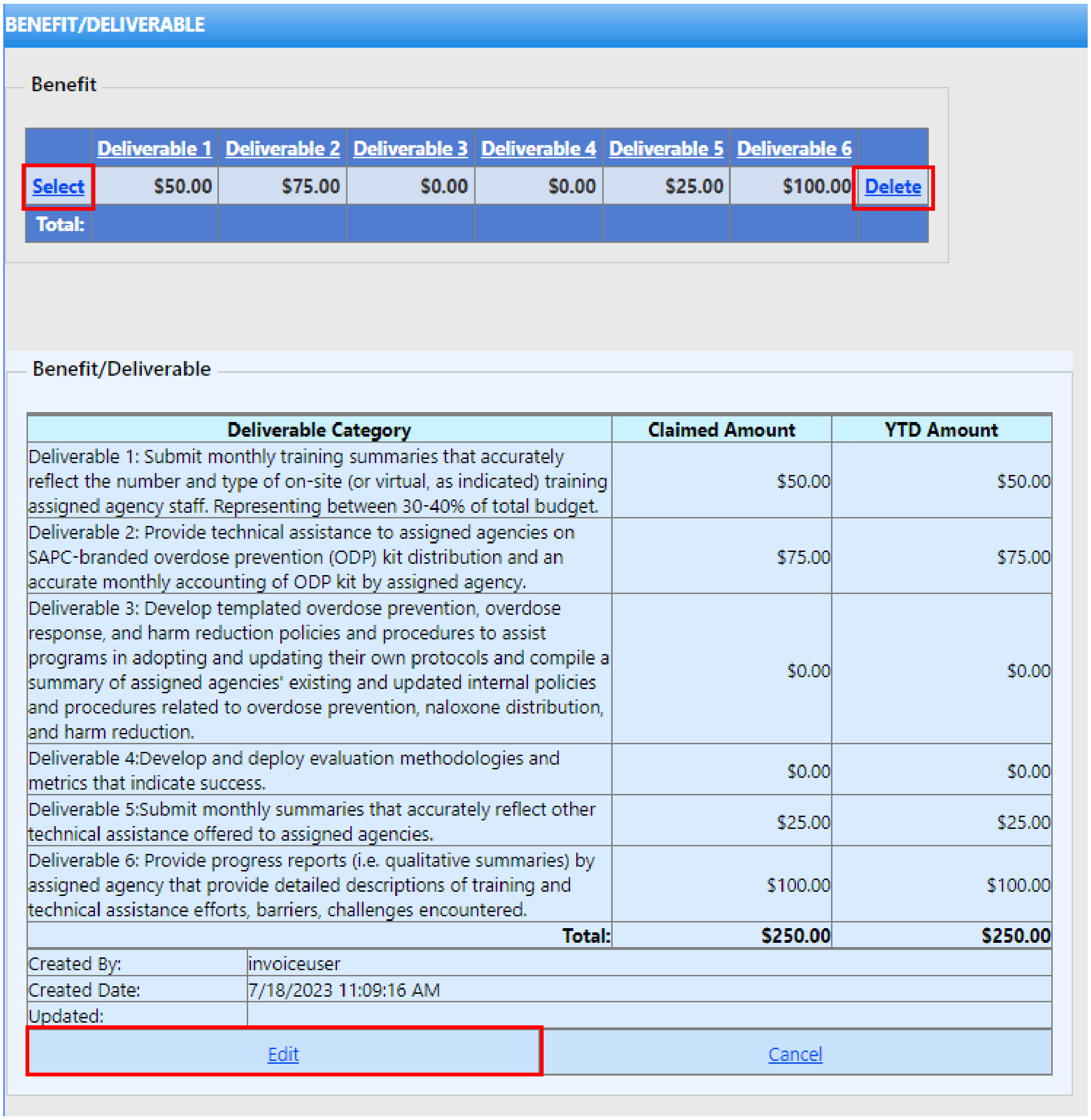


Deliverable

To enter Deliverables, Click “+Add Benefit/Deliverable”. This will open a table to enter deliverable information. Enter the required fields of all six deliverables. The information must be entered numerically and if no information is needed to be input for a deliverable, enter “0”. Once information has been entered, click the “Add” button at the bottom of the table. If information does not need to be entered, provider may click “Cancel” at any time of editing the record



Once the deliverable record has been added, but needs to be edited at any point, provider may click “Select” next to the record which will populate the record in a table below. In the table, clicking “Edit” will allow providers to edit the already inputted record. Providers may also delete a record by clicking the “Delete” hyperlink found on the right side of the table.



BENEFIT/DELIVERABLE

Benefit

	Deliverable 1	Deliverable 2	Deliverable 3	Deliverable 4	Deliverable 5	Deliverable 6	
Select	$50.00	$75.00	$0.00	$0.00	$25.00	$100.00	Delete
Total:							

Benefit/Deliverable

Deliverable Category	Claimed Amount	YTD Amount
Deliverable 1: Submit monthly training summaries that accurately reflect the number and type of on-site (or virtual, as indicated) training assigned agency staff. Representing between 30-40% of total budget.	$50.00	$50.00
Deliverable 2: Provide technical assistance to assigned agencies on SAPC-branded overdose prevention (ODP) kit distribution and an accurate monthly accounting of ODP kit by assigned agency.	$75.00	$75.00
Deliverable 3: Develop templated overdose prevention, overdose response, and harm reduction policies and procedures to assist programs in adopting and updating their own protocols and compile a summary of assigned agencies' existing and updated internal policies and procedures related to overdose prevention, naloxone distribution, and harm reduction.	$0.00	$0.00
Deliverable 4:Develop and deploy evaluation methodologies and metrics that indicate success.	$0.00	$0.00
Deliverable 5:Submit monthly summaries that accurately reflect other technical assistance offered to assigned agencies.	$25.00	$25.00
Deliverable 6: Provide progress reports (i.e. qualitative summaries) by assigned agency that provide detailed descriptions of training and technical assistance efforts, barriers, challenges encountered.	$100.00	$100.00
Total:	$250.00	$250.00

Created By:	invoiceuser
Created Date:	7/18/2023 11:09:16 AM
Updated:	
Edit	Cancel

Services and Supplies

To enter Services and Supplies, Click “+Add Services and Supplies”. This will open a table to enter services and supplies information. Enter values for all the fields. The information must be entered numerically and if no information is needed to be input for a service and supplies, enter “0”. Select the checkbox if it is an allowable ICR expense. Once information has been entered, click the “Add” button at the bottom of the table. If information does not need to be entered, provider may click “Cancel” at any time of editing the record.

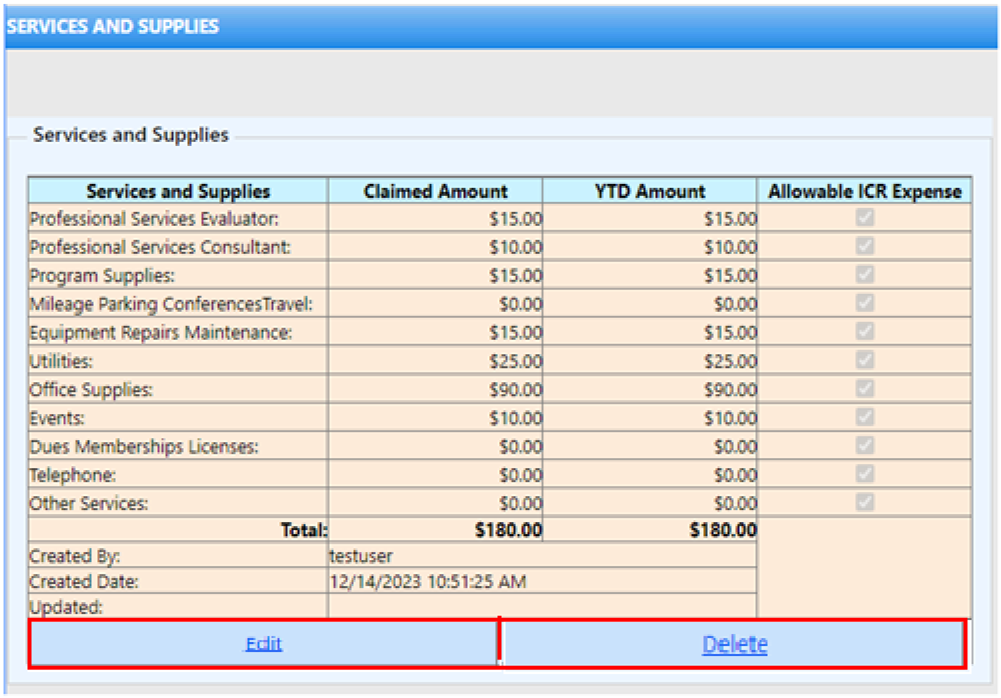
SERVICES AND SUPPLIES

+ Add Services and Supplies

Add Service and Supplies

Services and Supplies	Claimed Amount	Allowable ICR Expense
Professional Services Evaluator:	15	☐
Professional Services Consultant:	10	☐
Program Supplies:	15	☐
Mileage Parking Conferences Travel:	0	☐
Equipment Repairs Maintenance:	15	☐
Utilities:	25	☐
Office Supplies:	90	☐
Events:	10	☐
Dues Memberships Licenses:	0	☐
Telephone:	0	☐
Other Services:	0	☐
Created By:	invoiceuser	
Created Date:	12/26/2023 11:20:51 AM	
Add	Cancel	

Once the services and supplies record has been added, a table will populate. In the table, clicking “Edit” will allow providers to edit the already inputted record. Providers may also delete a record by clicking the “Delete” hyperlink found on the right side of the table.

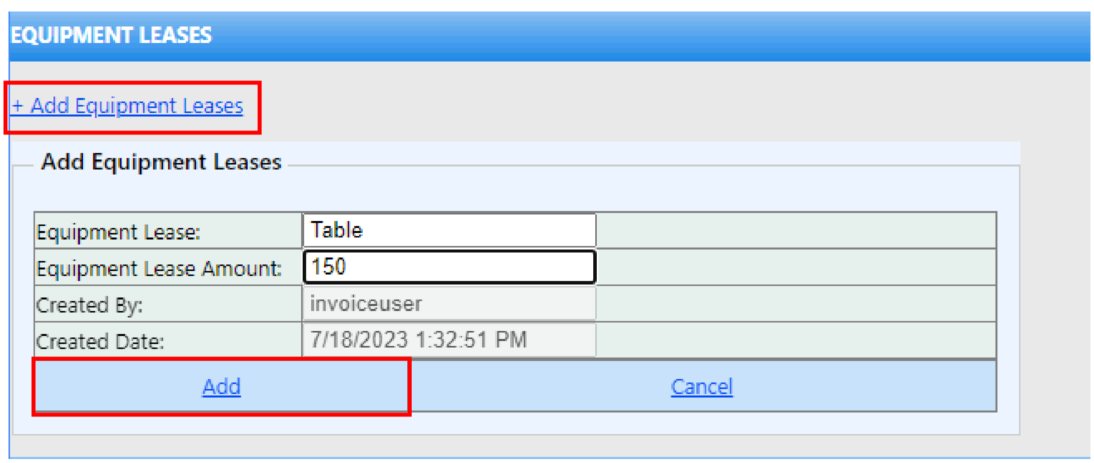

SERVICES AND SUPPLIES

Services and Supplies

Services and Supplies	Claimed Amount	YTD Amount	Allowable ICR Expense
Professional Services Evaluator:	$15.00	$15.00	☑
Professional Services Consultant:	$10.00	$10.00	☑
Program Supplies:	$15.00	$15.00	☑
Mileage Parking ConferencesTravel:	$0.00	$0.00	☑
Equipment Repairs Maintenance:	$15.00	$15.00	☑
Utilities:	$25.00	$25.00	☑
Office Supplies:	$90.00	$90.00	☑
Events:	$10.00	$10.00	☑
Dues Memberships Licenses:	$0.00	$0.00	☑
Telephone:	$0.00	$0.00	☑
Other Services:	$0.00	$0.00	☑
Total:	**$180.00**	**$180.00**	
Created By:	testuser		
Created Date:	12/14/2023 10:51:25 AM		
Updated:			
Edit	Delete		

Equipment Leases

To enter Equipment Leases, Click “+Add Equipment Leases”. This will open a table to enter equipment lease information. Enter the name of the equipment lease and equipment lease amount. Once information has been entered, click the “Add” button at the bottom of the table.


EQUIPMENT LEASES

+ Add Equipment Leases

Add Equipment Leases

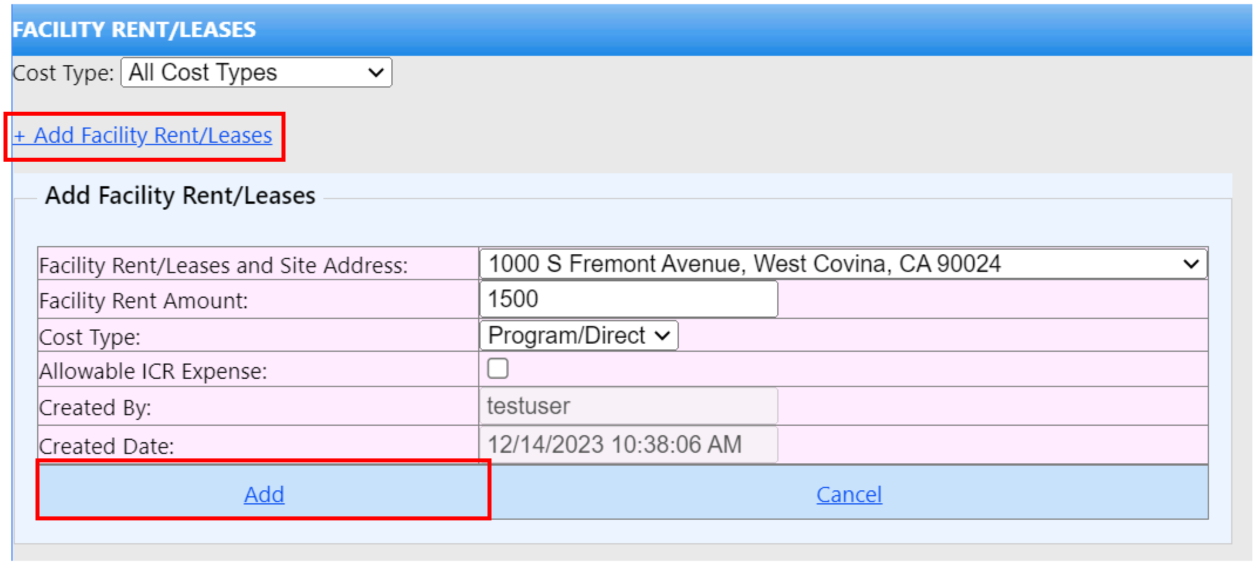
Equipment Lease:	Table
Equipment Lease Amount:	150
Created By:	invoiceuser
Created Date:	7/18/2023 1:32:51 PM
Add	Cancel

If information does not need to be entered, providers may click “Cancel” at any time of editing the record. If more records need to be added, providers may click “+Add Equipment Leases” again.

Once the equipment lease record has been added, but needs to be edited at any point, provider may click “Select” next to the record which will populate the record in a table below. In the table, clicking “Edit” will allow providers to edit the already inputted record. Providers may also delete a record by clicking the “Delete” hyperlink found on the right side of the table.

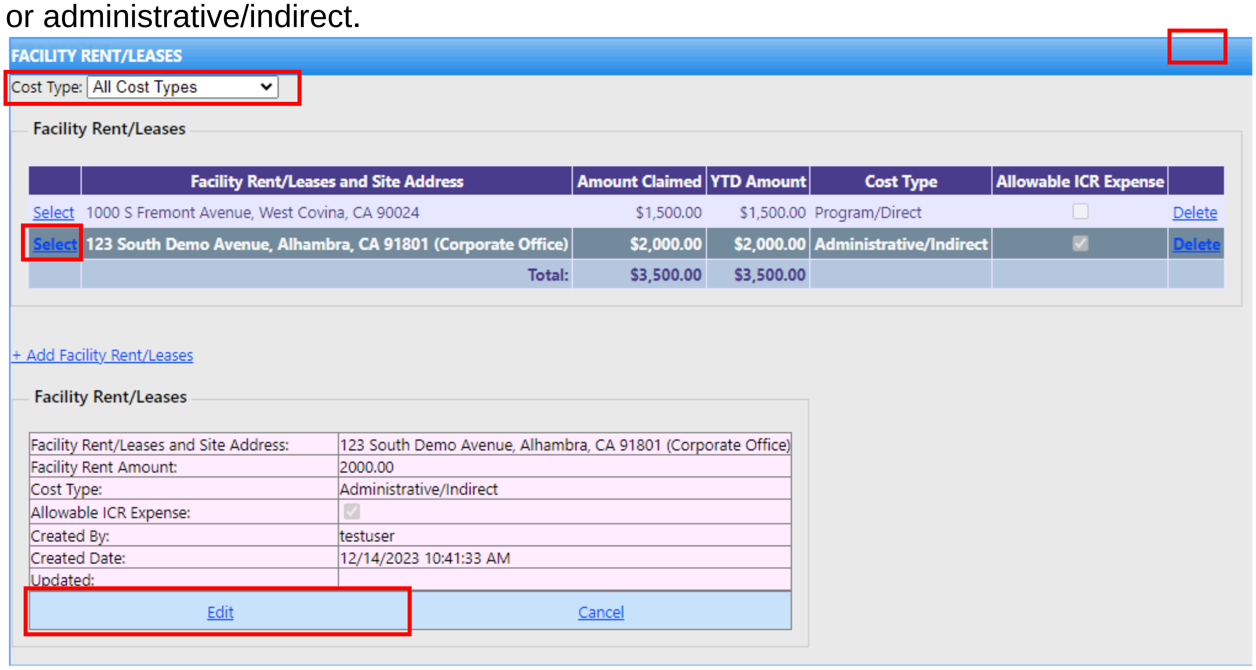
Facility Rent/Leases

To enter Facility Rent/Leases, Click “+Add Facility Rent/Leases”. This will open a table to enter facility rent and lease information. Select the site address from the drop down and enter facility rent amount and whether this is an allowable ICR expense. The cost type will be prepopulated based on the site address selection. Once information has been entered, click the “Add” button at the bottom of the table.



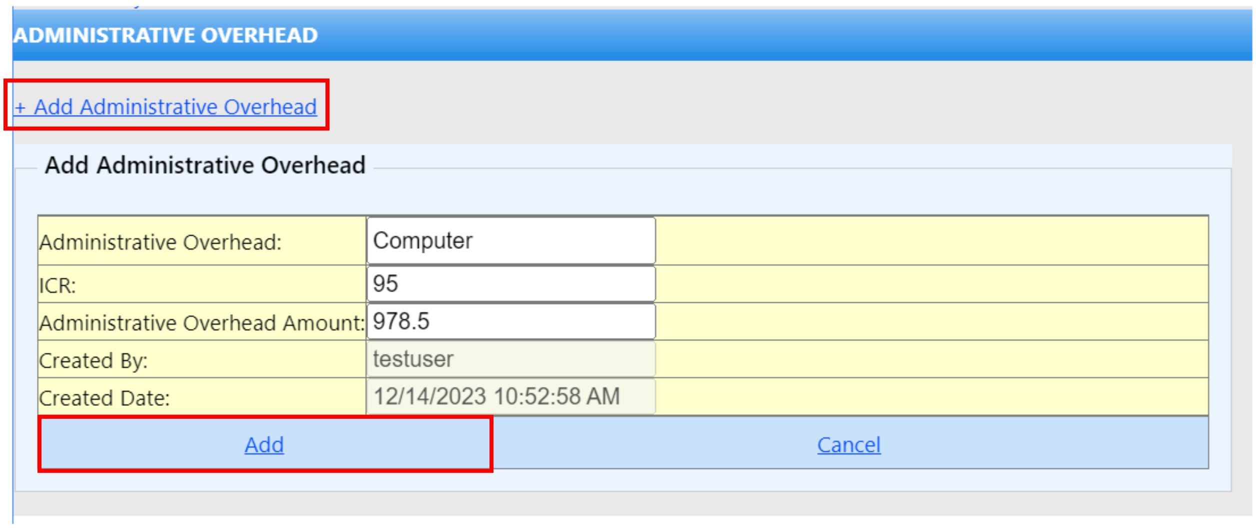
If information does not need to be entered, providers may click “Cancel” at any time of editing the record. If more records need to be added, providers may click “+Add Facility Rent/Leases” again.

Once the facility rent/lease record has been added, but needs to be edited at any point, provider may click “Select” next to the record which will populate the record in a table below. In the table, clicking “Edit” will allow providers to edit the already inputted record. Providers may also delete a record by clicking the “Delete” hyperlink found on the right side of the table. Cost type can also be filtered based on all cost types, program/direct, or administrative/indirect.



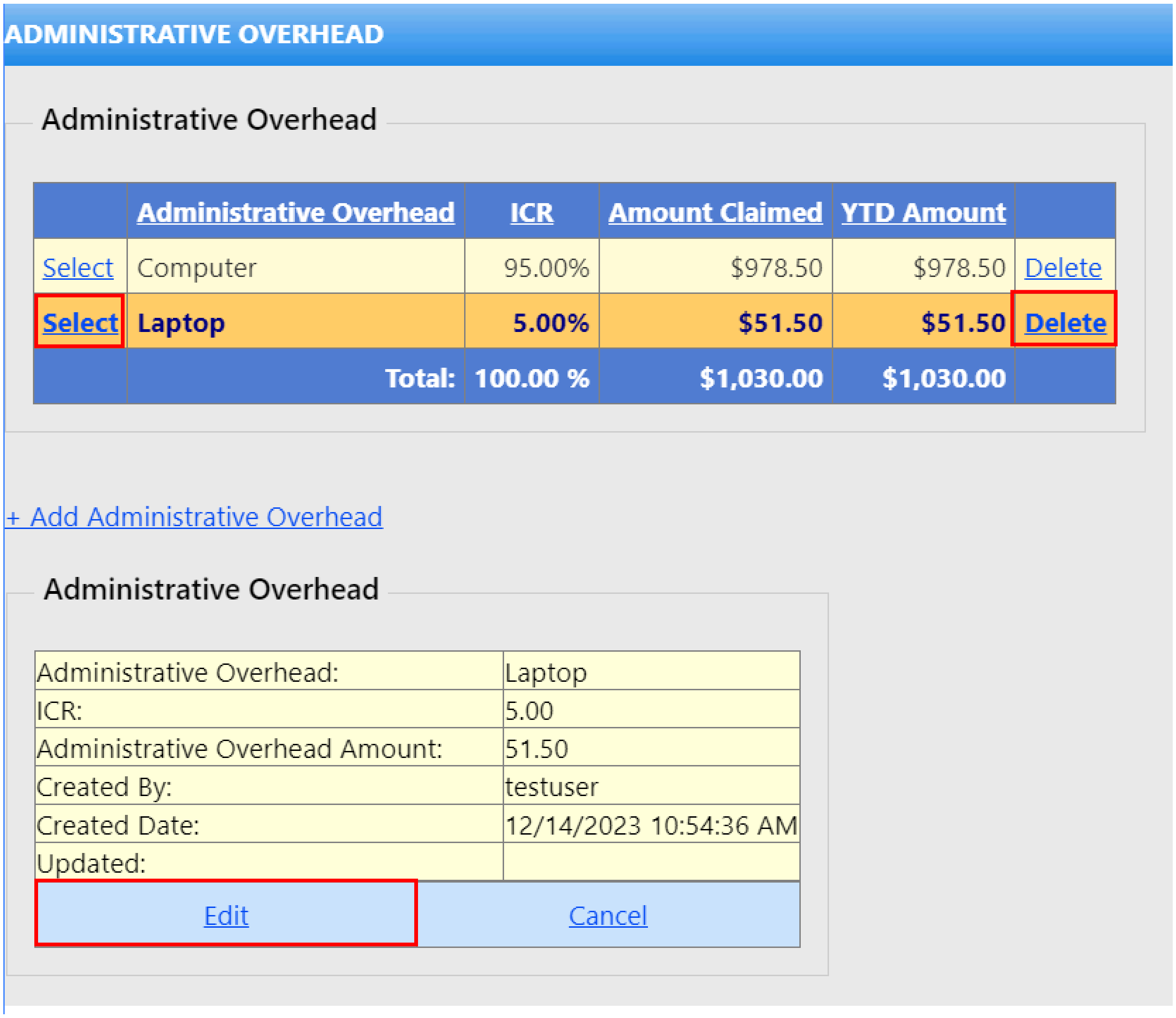
Administrative Overhead

To enter Administrative Overhead, Click “+Add Administrative Overhead”. This will open a table to enter administrative overhead information. Enter the name of the administrative overhead and the indirect cost rate. The indirect cost rate should not be above 100%, otherwise a validation message will appear. The Administrative Overhead Amount will be calculated once the first two fields are entered. Once information has been entered, click the “Add” button at the bottom of the table.



If information does not need to be entered, providers may click “Cancel” at any time of editing the record. If more records need to be added, providers may click “+Add Administrative Overhead” again.

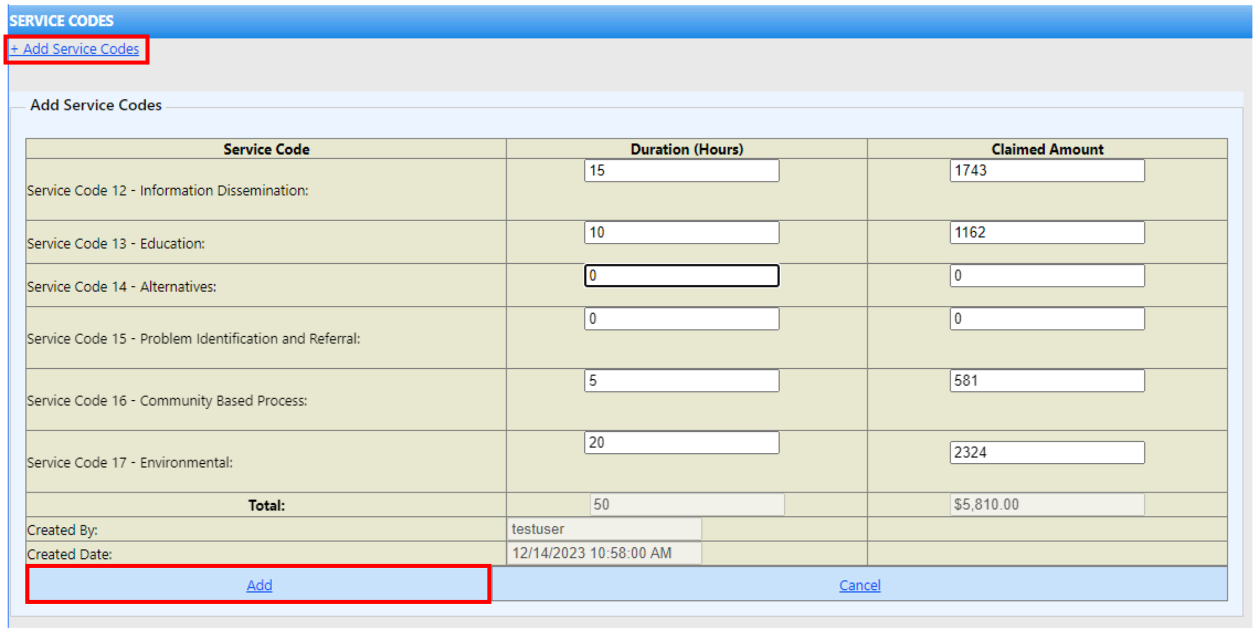
Once the administrative overhead record has been added, but needs to be edited at any point, providers may click “Select” next to the record which will populate the record in a table below. In the table, clicking “Edit” will allow providers to edit the already inputted record. Providers may also delete a record by clicking the “Delete” hyperlink found on the right side of the table.



Adding Service Codes

This section will explain how to fill out the service code section. To open the section within this tab, click the drop-down arrow next to the word “Show”.

To enter Service Codes, Click “+Add Service Codes”. This will open a table to enter service code information. Enter the duration for each service code. If no hours are to be claimed, input the field as “0”. The Claimed Amount will be calculated once the hours are entered. Once information has been entered, click the “Add” button at the bottom of the table.



SERVICE CODES

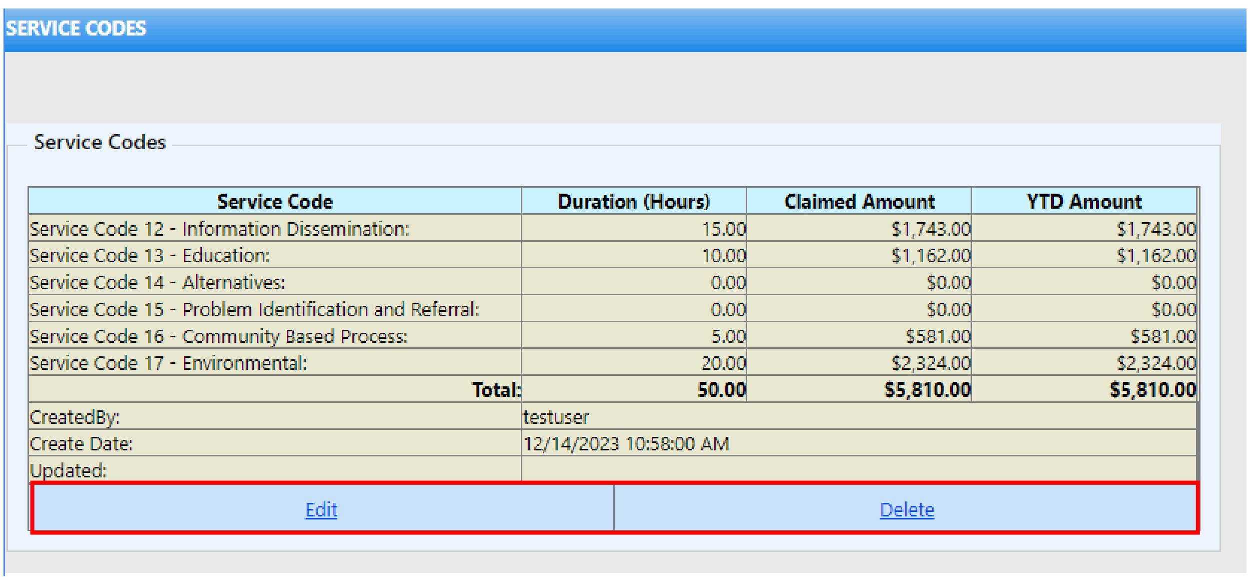
+ Add Service Codes

Add Service Codes

Service Code	Duration (Hours)	Claimed Amount
Service Code 12 - Information Dissemination:	15	1743
Service Code 13 - Education:	10	1162
Service Code 14 - Alternatives:	0	0
Service Code 15 - Problem Identification and Referral:	0	0
Service Code 16 - Community Based Process:	5	581
Service Code 17 - Environmental:	20	2324
Total:	50	$5,810.00
Created By:	testuser	
Created Date:	12/14/2023 10:58:00 AM	
Add	Cancel	

If information does not need to be entered, providers may click “Cancel” at any time of editing the record.

Once the service code record has been added, but needs to be edited at any point, providers may click “Edit”. Providers may also delete a record by clicking the “Delete” hyperlink.



SERVICE CODES

Service Codes

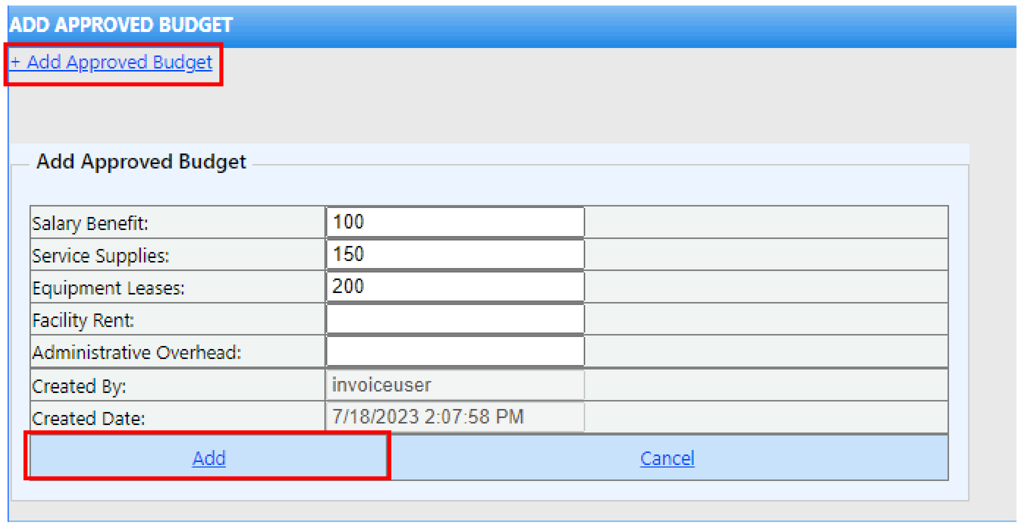
Service Code	Duration (Hours)	Claimed Amount	YTD Amount
Service Code 12 - Information Dissemination:	15.00	$1,743.00	$1,743.00
Service Code 13 - Education:	10.00	$1,162.00	$1,162.00
Service Code 14 - Alternatives:	0.00	$0.00	$0.00
Service Code 15 - Problem Identification and Referral:	0.00	$0.00	$0.00
Service Code 16 - Community Based Process:	5.00	$581.00	$581.00
Service Code 17 - Environmental:	20.00	$2,324.00	$2,324.00
Total:	**50.00**	**$5,810.00**	**$5,810.00**
CreatedBy:	testuser		
Create Date:	12/14/2023 10:58:00 AM		
Updated:			
Edit	Delete		

Adding Summary

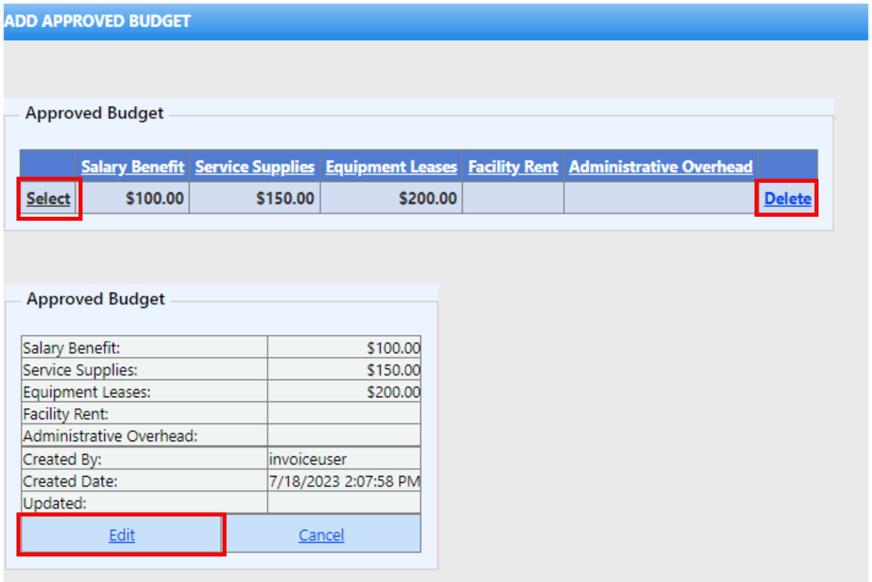
This section will explain how to fill out each section under the Summary tab. To open each section, click the drop-down arrow next to the word “Show” on each tab.

Add Approved Budget

To Add Approved Budget, Click “+Add Approved Budget”. This will open a table to enter approved budget information. The information must be entered numerically. Once information has been entered, click the “Add” button at the bottom of the table. If information does not need to be entered, providers may click “Cancel” at any time of editing the record



Once the approved budget record has been added, but needs to be edited at any point, providers may click “Select” next to the record which will populate the record in a table below. In the table, clicking “Edit” will allow providers to edit the already inputted record. Providers may also delete a record by clicking the “Delete” hyperlink found on the right side of the table. Once the invoice has been submitted, this Add Approved Budget field will no longer be editable.



Section 1- Budgeted Line Item

Budgeted Line Item will be populated and calculated based off the information entered in the previous tabs.

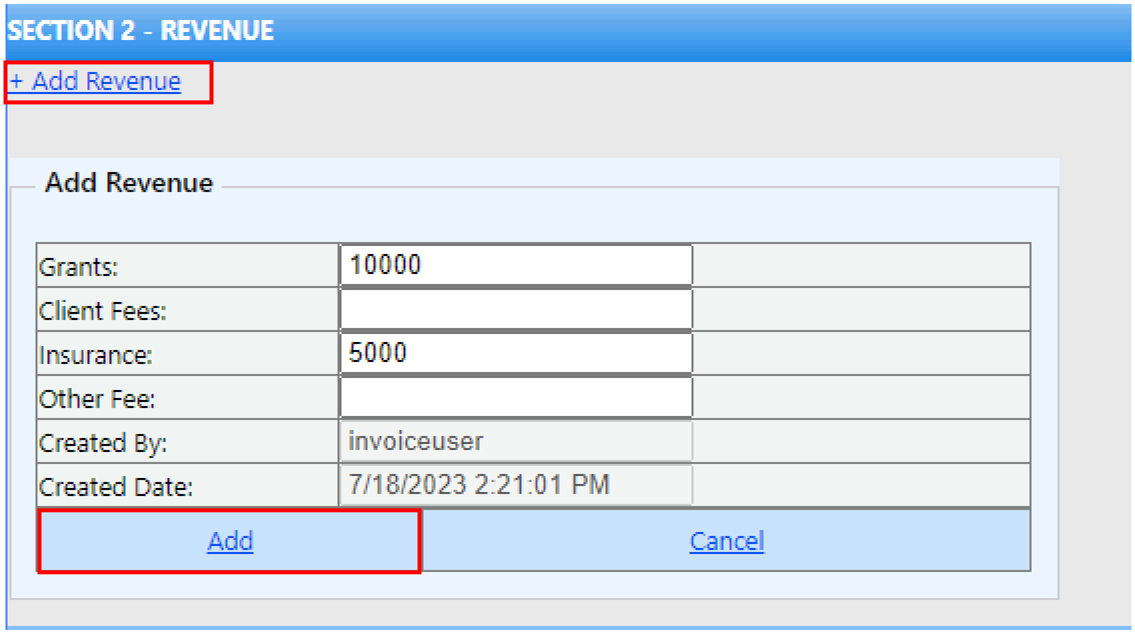
SECTION 1 - BUDGETED LINE ITEM

Section 1

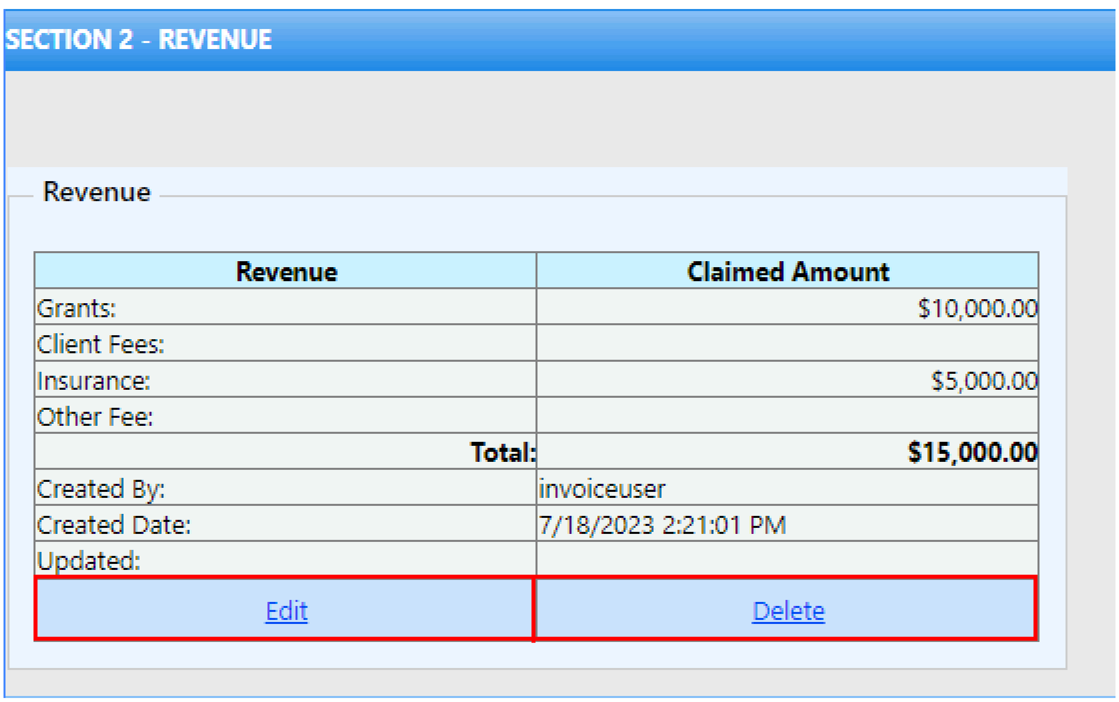
Budgeted Line Item	Amount Claimed This Period	Total YTD Amount Claimed	Approved Budget	Remaining Balance
Salary & Benefit:	$750.00	$750.00	$100.00	($650.00)
Services & Supply:	$180.00	$180.00	$150.00	($30.00)
Equipment Leases:	$350.00	$350.00	$200.00	($150.00)
Facility Rent/Leases:	$3,500.00	$3,500.00	$0.00	($3,500.00)
Administrative Overhead:	$1,030.00	$1,030.00	$0.00	($1,030.00)
Total:	**$5,810.00**	**$5,810.00**	**$450.00**	**($5,360.00)**

Section 2 – Revenue

To enter Revenue, Click “+Add Revenue”. This will open a table to enter revenue information. In this section information regarding grants, client fees, insurance and other fees may be entered. The information must be entered numerically. Once information has been entered, click the “Add” button at the bottom of the table. If information does not need to be entered, providers may click “Cancel” at any time of editing the record

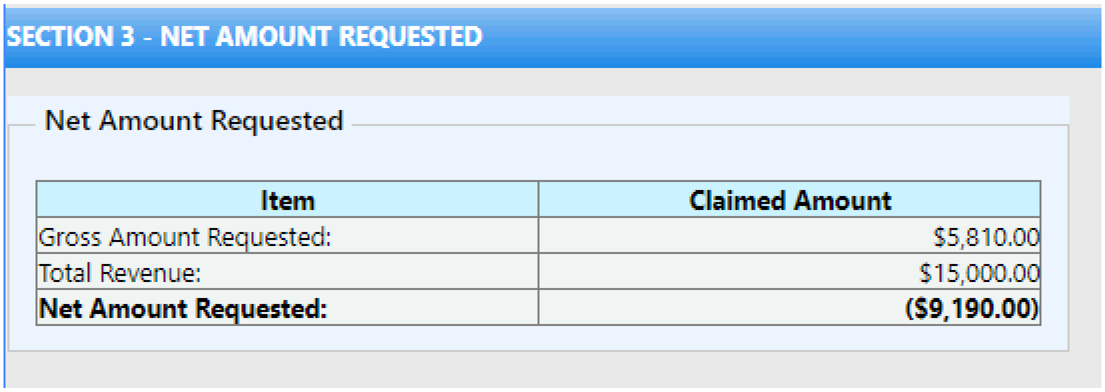


Once the revenue record has been added, but needs to be edited at any point, providers may click “Edit”. Providers may also delete a record by clicking the “Delete” hyperlink.



Section 3- Net Amount Requested

Net Amount Requested will be populated and calculated based off the information entered in the previous tabs.



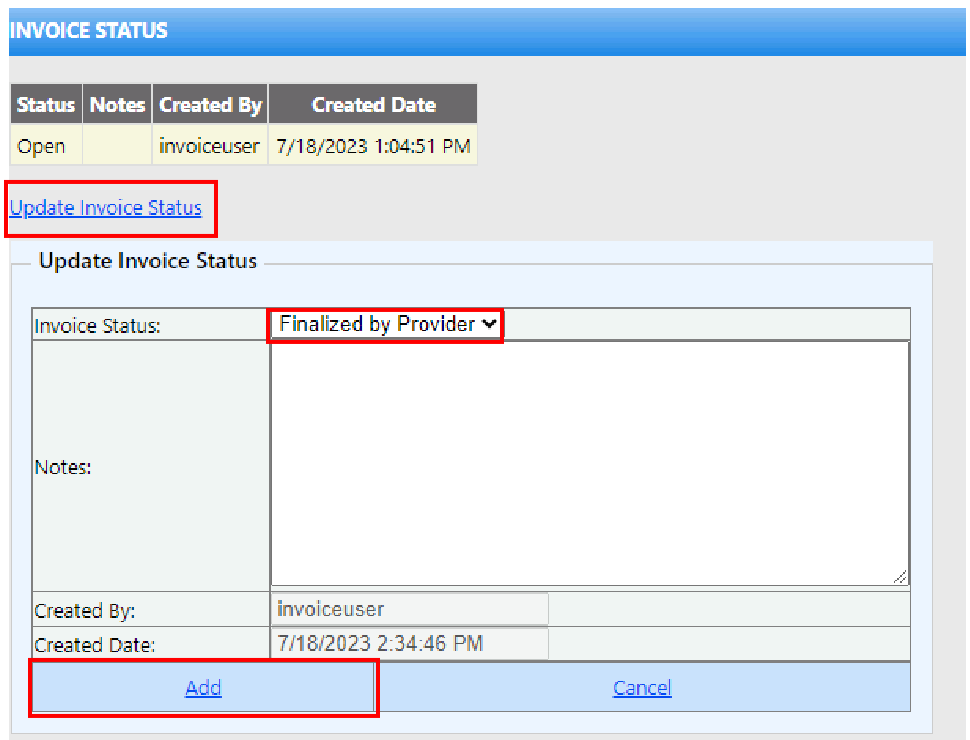
SECTION 3 - NET AMOUNT REQUESTED

Net Amount Requested

Item	Claimed Amount
Gross Amount Requested:	$5,810.00
Total Revenue:	$15,000.00
Net Amount Requested:	**($9,190.00)**

Invoice Status

Once providers are done inputting all the information necessary for the invoice, they may update the invoice status. Click the hyperlink "Update Invoice Status". This will open a table with an invoice status of "Finalized by Provider". Providers may add notes in the notes text field. Once ready to submit, click "Add" and select "OK" to the pop up message. If providers do not wish to update the invoice status, click "Cancel". **Please note: Once an invoice is submitted with the status of "Finalized by Provider", it can no longer be edited or deleted.**



INVOICE STATUS

Status	Notes	Created By	Created Date
Open		invoiceuser	7/18/2023 1:04:51 PM

Update Invoice Status

Update Invoice Status

Invoice Status:	Finalized by Provider
Notes:	
Created By:	invoiceuser
Created Date:	7/18/2023 2:34:46 PM
Add	Cancel

Once added, the finalized invoice can be found in the table above with the status of “Finalized by Provider”. An email notification will be sent to SAPC that the invoice has been finalized by provider.

	Provider	Provider Address	Contract Number	Service Category	Invoice Type	Claim Period	Contract Type	Status
Select	DEMO, INC.	1008 East Main Street, Monterey Park, CA 91754	PH-201519	Community Collaboration Program (CCP)	Original	04/2023	Cost Line Item	Final Approved by SAPC Program
Select	DEMO, INC.	1000 S Fremont Avenue, West Covina, CA 90024	PH-201519	Community Collaboration Program (CCP)	Original	06/2023	Cost Line Item	Final Approved by SAPC Program
Select	DEMO, INC.	1000 S Fremont Avenue, West Covina, CA 90024	PH-123456	Community Collaboration Program (CCP)	Original	07/2023	Cost Line Item	Finalized by Provider

The status of the invoice will be reflected in the table. It will inform the providers at what stage of the process the invoice is at, whether it is being reviewed, approved, or denied. If approved or denied, an email notification will be sent, notifying the provider of the status. **Please whitelist the email: SAPC-NoReply@ph.lacounty.gov**

If providers need to edit a denied invoice, click “Select” in the table next to the record and update the necessary fields. Once ready to resend, update the invoice status again.

SECTION 3: FINALIZING INVOICES

Finalizing the invoice

SAPC Finance

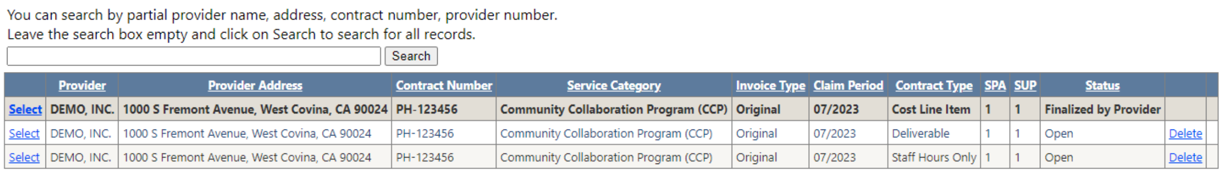
Once providers have submitted their invoice with the status of Finalized by Provider, SAPC Finance will receive an email notification that the invoice is ready for review. An example of the email notification can be seen below. **Please whitelist the email: SAPC-NoReply@ph.lacounty.gov**

From: Dph Sapc-noreply <SAPC-NoReply@ph.lacounty.gov>
Sent: Thursday, December 14, 2023 11:30 AM
To:
Subject: An Invoice has been Finalized by Provider. - DEMO, INC.

Please review the finalized invoice by provider in the Provider Invoice Automation System (PIAS).

Provider: DEMO, INC.
Contract Number: PH-123456
Address: 1000 S Fremont Avenue, West Covina, CA 90024
Contract Type: Cost Line Item
Service Category: Community Collaboration Program (CCP)
Invoice Type: Original
Claim period: 07/2023

SAPC Finance will have their own login credentials. Once logged into the system, they will find a list of providers with previous invoice information as well as currently submitted invoice information. SAPC Finance may use the search box at the top of the page to search by partial provider name, address, contract number, or provider number. Leaving the search box empty will show all records.

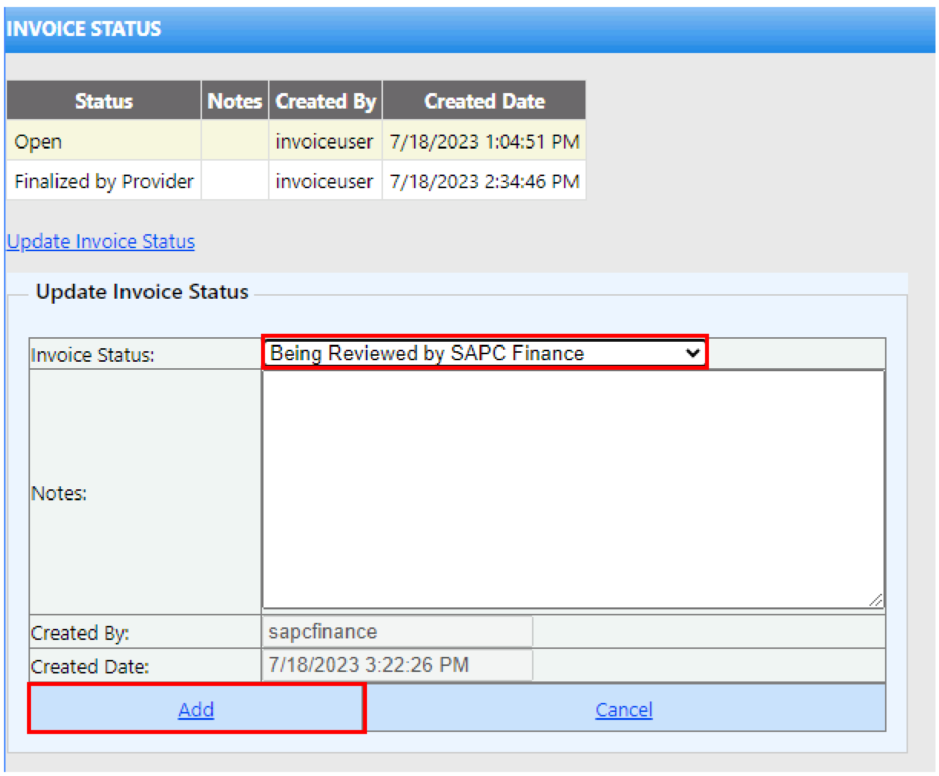


You can search by partial provider name, address, contract number, provider number.
Leave the search box empty and click on Search to search for all records.

Search

	Provider	Provider Address	Contract Number	Service Category	Invoice Type	Claim Period	Contract Type	SPA	SUP	Status	
Select	DEMO, INC.	1000 S Fremont Avenue, West Covina, CA 90024	PH-123456	Community Collaboration Program (CCP)	Original	07/2023	Cost Line Item	1	1	Finalized by Provider	
Select	DEMO, INC.	1000 S Fremont Avenue, West Covina, CA 90024	PH-123456	Community Collaboration Program (CCP)	Original	07/2023	Deliverable	1	1	Open	Delete
Select	DEMO, INC.	1000 S Fremont Avenue, West Covina, CA 90024	PH-123456	Community Collaboration Program (CCP)	Original	07/2023	Staff Hours Only	1	1	Open	Delete

SAPC Finance may click “Select” on the record with the status “Finalized by Provider” to review the submission. Navigating to the Summary tab, click on Update Invoice Status. Prior to reviewing the invoice, update the invoice status to “Being Reviewed by SAPC Finance” and click “Add”. This will let the provider and SAPC Program know which stage the invoice is at.



INVOICE STATUS

Status	Notes	Created By	Created Date
Open		invoiceuser	7/18/2023 1:04:51 PM
Finalized by Provider		invoiceuser	7/18/2023 2:34:46 PM

Update Invoice Status

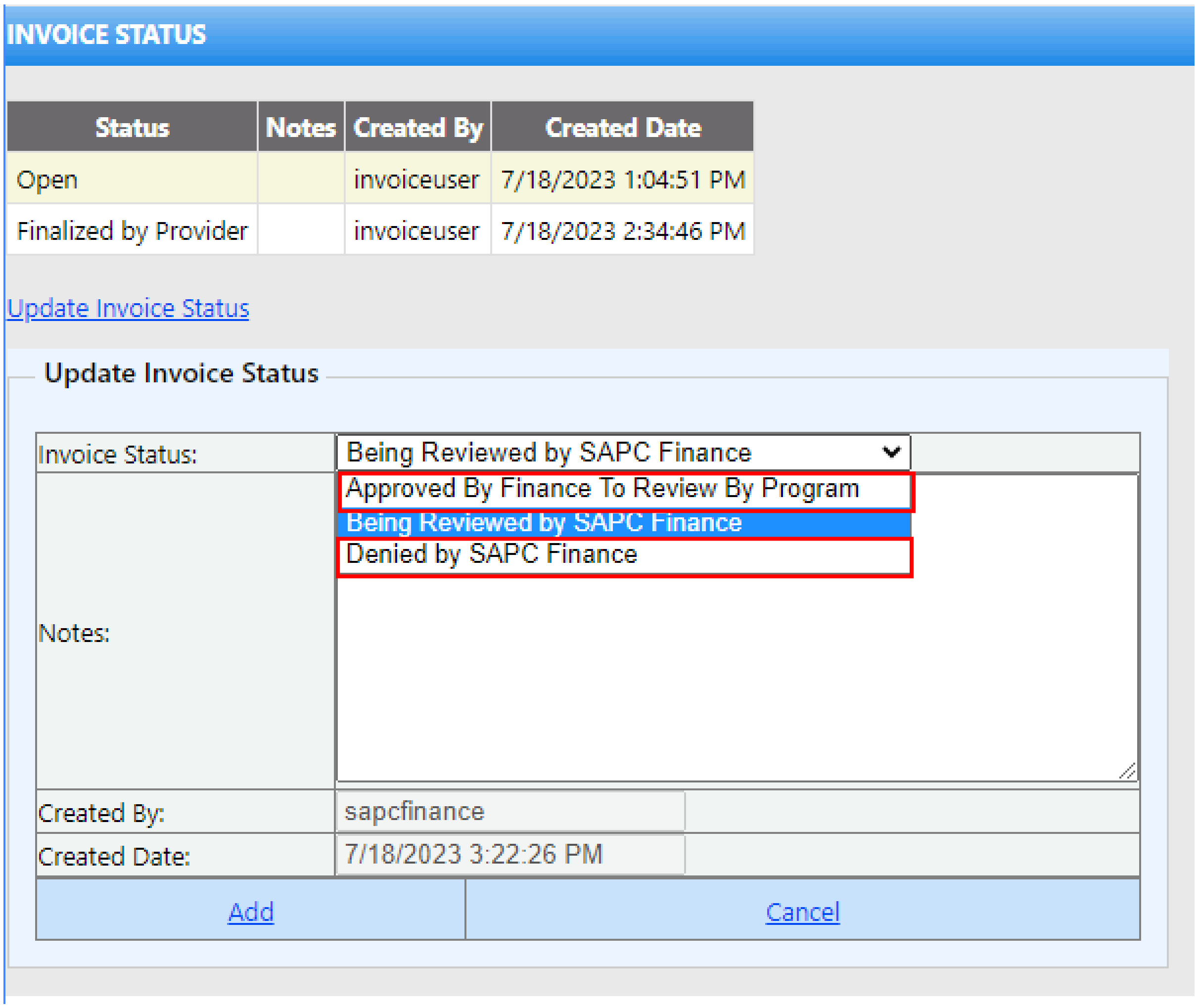
Update Invoice Status

Invoice Status:	Being Reviewed by SAPC Finance
Notes:	
Created By:	sapcfinance
Created Date:	7/18/2023 3:22:26 PM
Add	Cancel

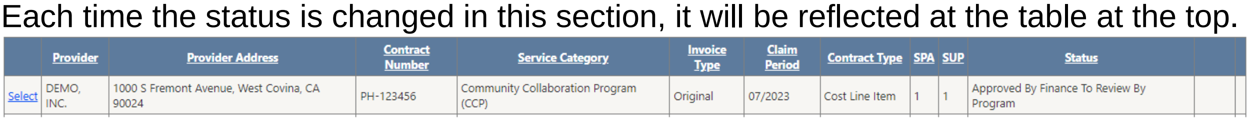
Once selected, SAPC Finance can go through each tab and verify the input. Clicking the drop-down arrow next to “Show” will open the each of the tabs.

If SAPC Finance finds any discrepancies in the invoice, they may update the invoice status to “Denied by SAPC Finance”. If needed, they may enter a note. Clicking “Add” will send an email notification to the provider that their invoice needs editing.

If SAPC Finance finds no issues with the invoice, they may update the invoice status to “Approved by Finance to Review By Program”. Clicking “Add” will send an email notification to SAPC Program for final review.



Each time the status is changed in this section, it will be reflected at the table at the top.



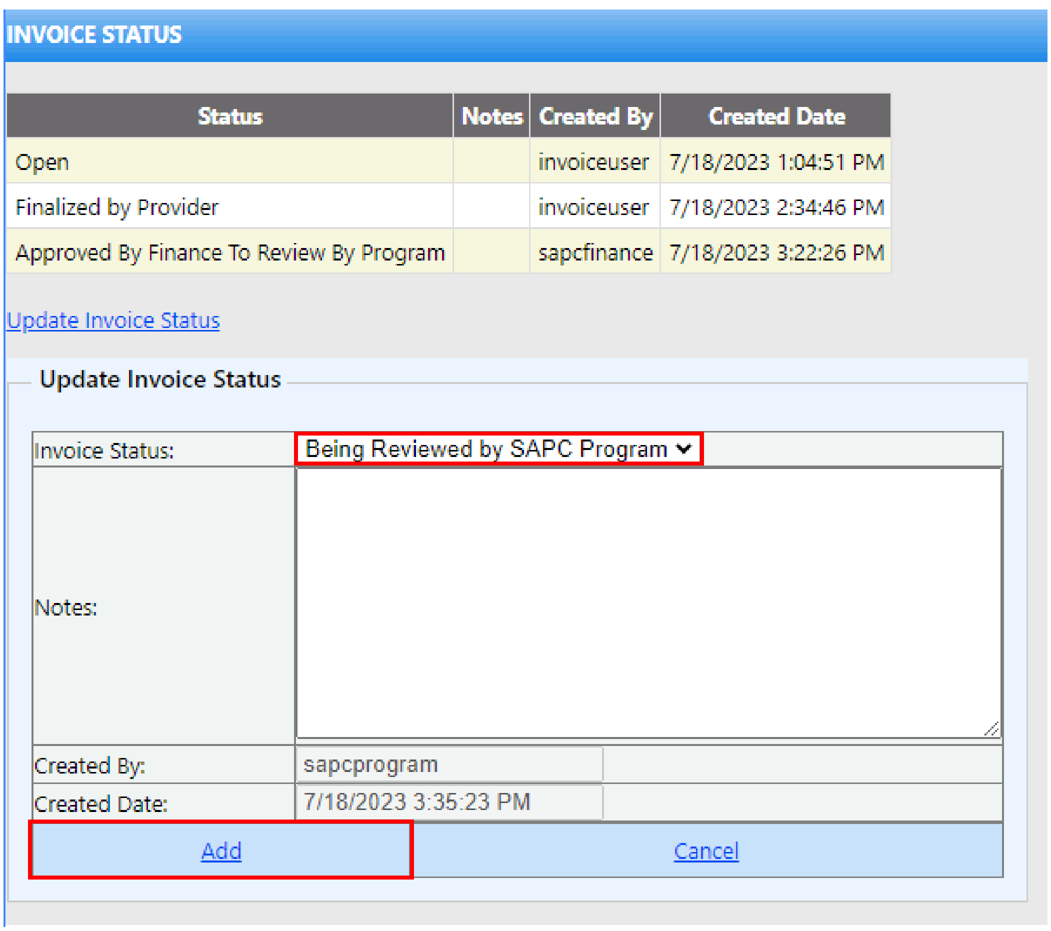
	Provider	Provider Address	Contract Number	Service Category	Invoice Type	Claim Period	Contract Type	SPA	SUP	Status		
Select	DEMO, INC.	1000 S Fremont Avenue, West Covina, CA 90024	PH-123456	Community Collaboration Program (CCP)	Original	07/2023	Cost Line Item	1	1	Approved By Finance To Review By Program		

SAPC Program

Once SAPC Finance has reviewed the invoice and updated the status to “Approved by Finance To Review By Program”, an email notification will be sent out to SAPC Program. **Please whitelist the email: SAPC-NoReply@ph.lacounty.gov**

SAPC Program will have their own login credentials. Once logged into the system, they will find a list of providers with previous invoice information as well as currently submitted invoice information. SAPC Finance may use the search box at the top of the page to search by partial provider name, address, contract number, or provider number. Leaving the search box empty will show all records.

SAPC Program may click “Select” on the record with the status “Approved By Finance To Review By Program” to review the submission. Navigating to the Summary tab, click on Update Invoice Status. Prior to reviewing the invoice, update the invoice status to “Being Reviewed by SAPC Program” and click “Add”. This will let the provider and SAPC Finance know which stage the invoice is at.



Once selected, SAPC Program can go through each tab and verify the input. Clicking the drop-down arrow next to “Show” will open the each of the tabs.

If SAPC Program finds any discrepancies in the invoice and need to send it back to the provider, they may update the invoice status to “Denied by SAPC Program”. If needed, they may enter a note. Clicking “Add” will send an email notification to the provider that their invoice needs editing. If SAPC Program finds any discrepancies in the invoice and needs to send it back to SAPC Finance, they can update the invoice status to “From Program To Review by Finance”. After clicking “Add”, this will send an email notification to SAPC Finance to review once again.

If SAPC Program finds no issues with the invoice, they may update the invoice status to “Final Approved by SAPC Program”. Clicking “Add” will finalize the invoice submission.