



Communication Release

11/14/2023

FY 23-24 State Denials for H0019:U1/U2/U3:PG

Issue: While monitoring State denials for FY 23-24, SAPC determined that a configuration error was made regarding codes H0019:U1/U2/U3 when used with the PG modifier. Sage did not remove the PG modifier when billing the service to the State and the State denied the service with CO 96 N54 as this is not an appropriate modifier for State adjudication.

Resolution: SAPC is working with Netsmart to correct the configuration error as quickly as possible. Agencies that received State denial code CO 96 N54 for H0019:U1/U2/U3:PG for FY 23-24 will be able to rebill the service once the correction is made. Please refrain from rebilling the service until SAPC has confirmed the codes have been fixed. SAPC also recommends temporarily holding submission of billing new services for these codes. A communication will be sent when the services can be rebilled.