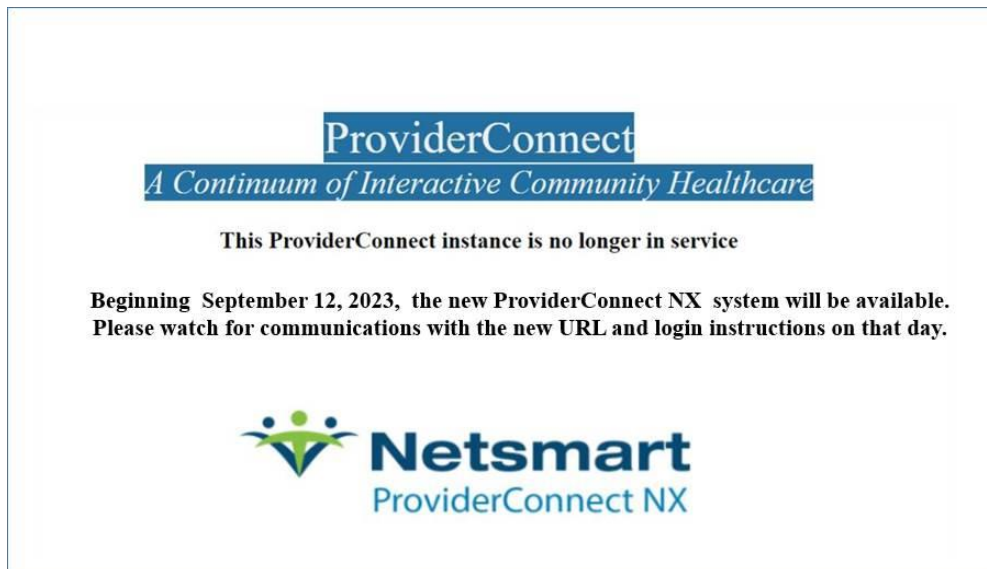




Scheduled Downtime: Sage unavailable for Cut Over to Sage-PCNX

09/11/2023 @ 12:00am

Sage-PCON will go offline on Monday September 11th at 12am PST and will not be accessible. SAPC has scheduled downtime to cut over to from Sage ProviderConnect (PCON) to Sage ProviderConnect NX (PCNX). This will allow Netsmart to enable configurations necessary for clinical workflows and documentation in PCNX. During this time, providers attempting to access PCON will be directed to the screen below:



Please notify your staff and colleagues and plan their work accordingly, including the planned use of downtime procedures during this scheduled downtime as needed. SAPC will send notification when Sage-PCNX available for use.

Please note, that that the PCNX TRAIN environment will be available during this time for providers to become familiar with the new look and feel of Sage PCNX. *Once the PCNX go-live has occurred, providers will no longer have access to Sage-PCON Classic.*

