



**START-ODS**  
SYSTEM TRANSFORMATION TO ADVANCE RECOVERY AND TREATMENT

Los Angeles County's Substance Use Disorder Organized Delivery System

**ALL TREATMENT PROVIDER MEETING  
AGENDA**  
*August 28, 2018*

**IN-PERSON  
AUDIENCE**

A maximum number of 2 attendees per agency.

**ONLINE AUDIENCE**

Recommended webinar participants: All direct service staff and QA/QI staff.

9:00 a.m. – 9:15 a.m.

**Welcome**

John Connolly, Interim Director

9:15 a.m. – 9:30 a.m.

**The Pulse**

Michelle Gibson, Chief, Strategic Planning and Network Development

9:30 a.m. – 9:50 a.m.

**SASH Updates**

Fiorella Arcidiacono, Department of Health Services

9:50 a.m. – 10:45 a.m.

**Access for People with Disabilities**

John Rodriguez and Geoffrey Straniere  
Los Angeles City Department of Disability

10:45 a.m. – 11:40 a.m.

**Equal Access for Patients with Limited English  
Proficiency**

Mireya Muñoz, PALS for Health

**UPCOMING “ALL PROVIDER MEETING” DATES: TBA**