



THE PULSE

What you need to know
about system-level
changes and critical
issues since the last
Provider Meeting





CLAIMS AND NPI#

REMINDER:

- **Performing Provider NPI# Required for all clinical claims**
 - All claims submitted from May 2019 forward require a performing provider NPI number, with no exceptions.
 - Claims that do not have an associated NPI will be denied and replacement claim will need submitted with this information.



PROGRESS AND MISCELLANEOUS NOTES

- **Must include the following, in addition to other requirements:**
 - Start and End Time of Service, Documentation, Travel
 - Service Type:
 - Phone
 - Telehealth
 - DMC Certified/Licensed Site
 - Field-Based Services



PROVIDER ADVISORY COMMITTEE

PAC Milestone	Date
PAC Applications Released	June 14, 2019
PAC Applications due to SAPC	July 15, 2019
PAC Selection Committee Responses to Applicants	Week of August 19, 2019
Convening of PAC's First Membership Term	September 1, 2019

- PAC was conceived as SAPC recognizes that provider input is critical to the success of SUD system of care
- The PAC will serve as an advisory body to SAPC
- Committee meetings will be convened quarterly
- Staff from any SAPC network provider, with approval from their Executive Director or designee, may apply for membership
- Applications are available electronically, via the SAPC website
- Completed application packets are to be emailed to SAPC_ASOC@ph.lacounty.gov by no later than **July 15, 2019**



DHS SERVICES



The screenshot shows the Health Services Los Angeles County website. At the top right, there are links for Emergency Care, MyWellness Login, lacounty.gov, Select Language, Text Only, and A A. A search bar is present with the text "Enter a search term" and a Search button. Below the search bar is a "Subscribe to The Pulse" button. The main navigation bar includes: My Wellness, Health Coverage Options, Find Clinic / Hospital, Our Services, Patient Resources (highlighted), and More DHS. The Patient Resources dropdown menu is open, showing: New Patients, Medical Record Request, Social Services, Patient Notices (with sub-links for Privacy Practices and Patient Rights and Responsibilities), and a partially visible "Primary Care" link. The main content area features a heading "Make Us Your Medical Home" and a paragraph: "We offer quality, patient-centered care through our integrated network of clinics and hospitals. 'medical home'. Your medical home is the place where a dedicated and care team of health c needs. Your Medical Home is part of a larger network of specialists, hospitals, emergency dep access to some of the best health care in our region." Below this are three columns: "FIND A MEDICAL HOME" (describing general adult, pediatric, and family medicine homes), "GET COVERAGE" (describing acceptance of Medi-Cal, Medicare, and Medicaid), and "FIND A MEDICAL HOME IN PARTNER CLINIC" (describing a network of non-profit clinics).



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DIRECT YOUR QUESTIONS TO THE RIGHT PLACE:
SAPC is Here to Support You!

For the latest information, please visit the SAPC Webpage at:

<http://publichealth.lacounty.gov/sapc/>

Refer general questions to:

SUDTransformation@ph.lacounty.gov

Questions about contracts and compliance:

SAPCMonitoring@ph.lacounty.gov

QI/UM related questions: SAPC.QI.UM@ph.lacounty.gov

Call the Sage Help Desk at **(855) 346-2392** to open a ticket