



CLAS  ACT

CULTURALLY AND LINGUISTICALLY APPROPRIATE SERVICES
ACCESS TO COACHING AND TRAINING



Overview

1. SAPC plan requirements
2. What is CLAS?
3. Technical Support provided by CIBHS
4. Training Opportunities

SAPC CLAS Plan Requirements

- SAPC-contracted SUD treatment providers **MUST** submit **Culturally & Linguistically Appropriate Services (CLAS)** plans to include disability services by April 30, 2020.

- Individualized technical assistance is available to you at no-cost, provided by California Institute for Behavioral Health Solutions (CIBHS)!
- Though self-directed, SAPC-contracted providers **MUST** meet with CIBHS staff to discuss the development and implementation of your organization's CLAS plan.

Deadline

What Is CLAS?

- **Culturally & Linguistically Appropriate Services (CLAS)**
 - strategy to provide health care services that are respectful of and responsive to each person's culture, physical ability and communication needs.
 - The National CLAS Standards aim to improve health care quality and advance health equity by establishing a framework for organizations to serve the nation's increasingly diverse communities.

Technical Support Provided by CIBHS

Benefits of your participation in this unique opportunity:

- Be provided with your individually assigned CIBHS staff.
- Individualized self-directed assistance in identifying the best CLAS plan for your agency.
- Receive assistance with developing quality actionable Policies and Procedures.
- Receive guidance on identifying threshold languages and disability services needed at each facility.
- Receive resources and training on recruitment, and retention of dedicated certified bilingual staff.



Training Opportunity

Save the date
“Implicit Bias Training” by Dr. Marks

April 1 and April 2, 2020.

- Session 1 – 8:30am – 12:00pm- Directors and Supervisors
- Session 2 – 1:30pm-4:00pm
- Session 3 - 8:30am – 12:00 Noon
- Session 4 - 1:30pm-4:00pm

Training Opportunity

Register Now!

CLAS Webinar series:

- **Feb 6, 12:00 – 1:00** - What, Why, and How of CLAS
- **Feb 12, 12:00 – 1:00** – Developing a CLAS Action Plan
- **Feb 20, 12:00 – 1:00** – Using Gap Analysis Tools to Understand Service Needs
- **Feb 26, 12:00 – 1:00** – Policies and Procedures 101

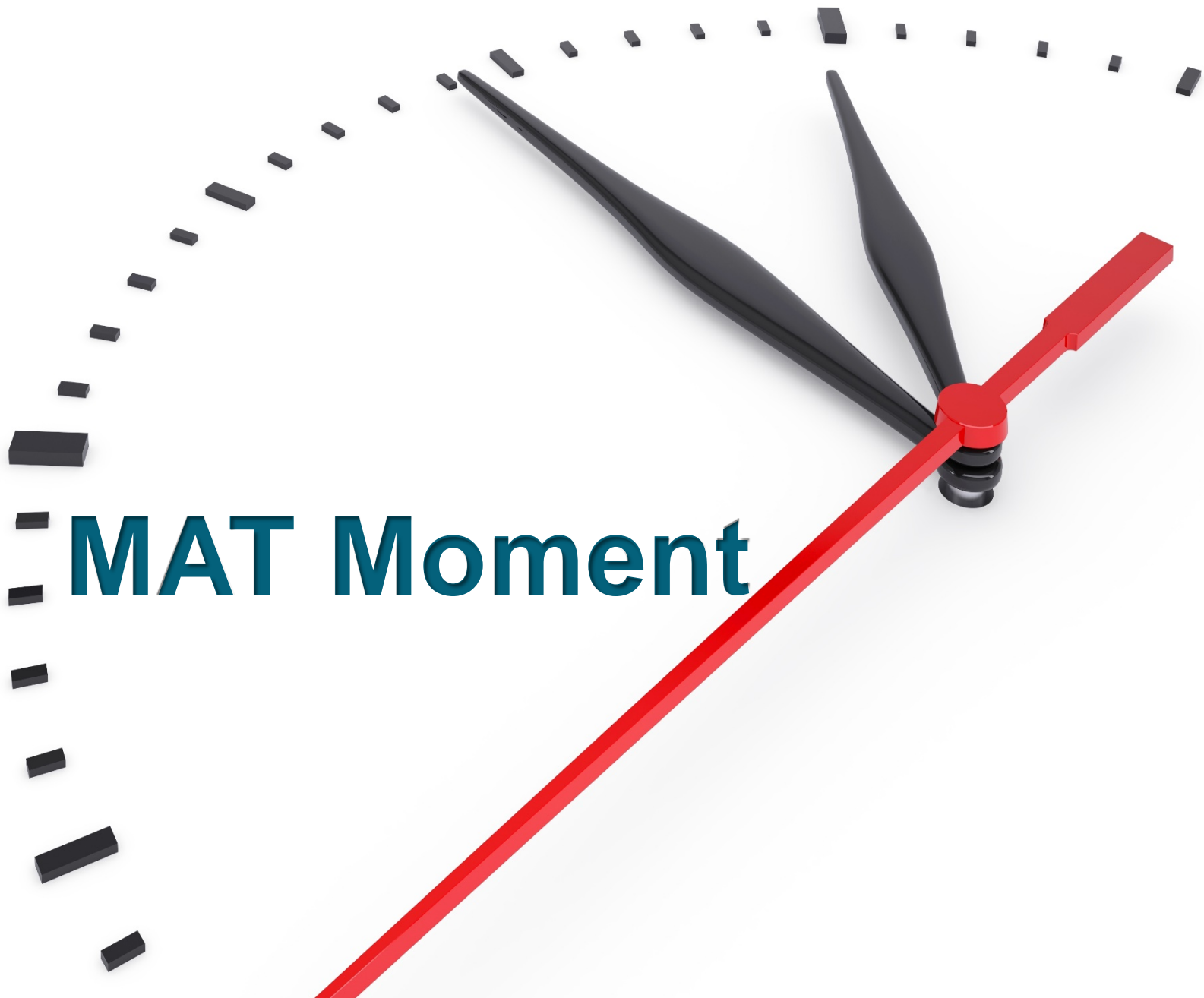
What's Next?

1. Assign staff to take point for the project.
2. Schedule a check-in call with your CIBHS staff person to discuss your agency's development and implementation plan.
4. Design and develop quality actionable policies and plans to improve access and engagement for people seeking services.

MAT Expansion Learning Network

Simplifying MAT Implementation for LA County SAPC Providers





MAT Moment