Domestic Violence Support Services (DVSS)

Provider Update: Monthly Management Report (MMR)

July 31, 2019

Purpose of MMR Changes

✓ Reduce your reporting

since we already capture service delivery information from submitted invoices

 Reflect and align with performance outcomes as delineated on your contract (FY19-20 Contract Exhibit A-1, Section 7.1)

 Develop a system for collecting data on DV services to be used for decision making and supporting the incredible work you currently do

DVSS Monthly Management Report (MMR)

• Section I: Participants

- To gain a better understanding of service needs Ex: how many individuals continue services month to month
- To measure on a monthly basis, the number of unique clients served over time Ex: to monitor trends over time

PARTICIPANTS

- 1. Number of New Participants
 - 2. Number of Continuing Participants

Total number of Participants served (per month):

Total Participants by sexual orientation:

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Domestic Violence Housing and Support Services Unit

LA County Department of Public Health, Office of Women's Health Domestic Violence Housing Support Services Unit DV Supportive Services (DVSS) - SUPPORT SVCS DVSS MONTHLY MANAGEMENT REPORT (MMR) - SUPPORT SERVICES CONTRACTOR: CONTRACT #: SUPERVISORIAL DISTRICT: NAME OF STAFF COMPLETING REPORT: DPSS PROGRAM: SUBMISSION DATE: July PARTICIPANTS Feb YTD Nov. Jan Mar Apr 1. Number of New Participants 0 0 2. Number of Continuing Participants Total number of Participants served: 0 0 0 0 0 0 0 0 0 0 0 0 0 PARTICIPANT DEMOGRAPHICS A. PARTICIPANT GENDER 1. Female 0 2. Male 0 3. Transgender (Male to Female) 0 Transgender (Female to Male) 0 5. Other: 0 6. Declined to State 0 Total Participants by gender: 0 0 0 0 0 0 0 0 0 0 0 0 0 **B. PARTICIPANT AGE** 1. ages 0-9 0 0 2. ages 10-17 3. ages 18-24 0 4. ages 25-44 0 5. ages 44-64 0 6. ages 65+ 0 Total Participants by age range: 0 0 0 0 0 0 0 0 0 0 0 0 0 C. PARTICIPANT SEXUAL ORIENTATION 1. Heterosexual 0 2. Bisexual 0 3. Lesbian 0 4. Gau 0 5. Unknown n 6. Declined to State 0

DVSS Monthly Management Report (con't)

• Section II: Participant Demographics

- To get an in-depth, quantitative understanding of clients served, examine gaps or needs
- This data will help us advocate for the development of new programs and improve policies for existing programs

II. PARTICIPANT DEMOGRAPHICS
A.PARTICIPANT GENDER
B.PARTICIPANT AGE
C.PARTICIPANT SEXUAL ORIENTATION
D.PARTICIPANT RELATIONSHIP STATUS
E.ESTIMATED ANNUAL INCOME OF PARTICIPANT
F.SELF-IDENTIFIED DISABILITY OF PARTICIPANT
G.SELF-IDENTIFIED RACE/ETHNICITY OF PARTICIPANT
H.PRIMARY LANGUAGE OF PARTICIPANT

Total Participants by sexual orientation:

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Domestic Violence Housing and Support Services Unit

LA County Department of Public Health, Office of Women's Health Domestic Violence Housing Support Services Unit DV Supportive Services (DVSS) - SUPPORT SVCS DVSS MONTHLY MANAGEMENT REPORT (MMR) - SUPPORT SERVICES CONTRACTOR: CONTRACT #: SUPERVISORIAL DISTRICT: NAME OF STAFF COMPLETING REPORT: DPSS PROGRAM: SUBMISSION DATE: PARTICIPANTS July Feb YTD Nov. Jan Mar Apr 1. Number of New Participants 0 2. Number of Continuing Participants 0 Total number of Participants served: 0 0 0 0 0 0 0 0 0 0 0 0 0 PARTICIPANT DEMOGRAPHICS A. PARTICIPANT GENDER 1. Female 0 2. Male 0 3. Transgender (Male to Female) 0 Transgender (Female to Male) 0 5. Other: 0 6. Declined to State 0 Total Participants by gender: 0 0 0 0 0 0 0 0 0 0 0 0 0 **B. PARTICIPANT AGE** 1. ages 0-9 0 0 2. ages 10-17 3. ages 18-24 0 4. ages 25-44 0 5. ages 44-64 0 6. ages 65+ 0 Total Participants by age range: 0 0 0 Π 0 0 0 0 0 0 0 0 0 C. PARTICIPANT SEXUAL ORIENTATION 1. Heterosexual 0 2. Bisexual 0 3. Lesbian 0 4. Gau 0 5. Unknown n 6. Declined to State 0

Los Angeles County Public Health - Office of Women's Health

Domestic Violence Housing and Support Services Unit

	ment of Public Health, Office of Women's Health		••••••	ioierioerii.	5458 i g 00	ipport Servi			01.04	-portine (Services	(0100)	00110	
	PARTICIPANT RELATIONSHIP STA	105	1	1	1	1	1	1	1	1	1	1	1	-
1.														+
2.														+
3.														\downarrow
4.	Domestic Partnership													
5.	Declined to State													
Tota	l Participants by relationship status:	0	0	0	0	0	0	0	0	0	0	0	0	
E.	ESTIMATED ANNUAL INCOME OF I	PARTI		-										
1.	\$0-\$24,999													Τ
2.	\$25,000-\$49,999													T
3.														T
4.														+
- 4.	Total Participants by income:	0	0	0	0	0	0	0	0	0	0	0	0	t
Е	SELF-IDENTIFIED DISABILITY OF	_		_					<u> </u>			<u> </u>		-
<u> </u>				1				1		<u> </u>			1	Т
														╉
2.														+
3.														4
4.			L	L										4
5.	Hearing													4
6.	Other:													
	Total Participants by disability:	0	0	0	0	0	0	0	0	0	0	0	0	
G.	SELF-IDENTIFIED RACE/ETHNICIT	Y OF F	PARTIC	IPANT										
	White		1											Т
2.	Black/African American													T
	American Indian and Alaska Native													T
		Subca	tegorie	s below	Enter	the part	icipants	s served	by ethr	nic brea	kdown t	below		-
	a Asian Indian						· ·							Т
	b Cambodian													Ι
	c, Chinese													\perp
	d Filipino													4
	e, Japanese													4
	f. Korean													4
			1	1	1			1					1	
	g Thai													+
	g Thai h Vietnamese i. Asian - Other													1

Domestic Violence Housing and Support Services Unit

LA County Department of Public Health, Office of Women's Health

Domestic Violence Housing Support Services Unit

DV Supportive Services (DVSS) - SUPPORT SVCS

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a,	Pacific Islander						-							0
Ь	Native Hawai'ian													0
C.	Samoan													0
d	Other													0
	Total Native Hawai'ian/Pacific Isla		0	0	0	0	0	0	0	0	0	0	0	0
	Hispanic or LatinalolLatinx	Subcal	tegories	: below:	Enter	the part	icipants	served	by ethr	nic brea	kdown t	pelow		0
	Latino - Central-American													0
	Latino - Mexican-American													0
C.	Latino - Other													0
	Total Hispanic or LatinalolLatinx	0	0	0	0	0	0	0	0	0	0	0	0	0
7. M	fixed Race - Mixed Heritage													0
Tree Tree Tree Tree Tree Tree Tree Tree	otal Participants by racelethnicity:	0	0	0	0	0	0	0	0	0	0	0	0	0
H. P	RIMARY LANGUAGE OF PARTICIPANT													
1.	English													0
	Spanish													0
	American Sign Language													Ō
	Arabic													0
	Armenian													Ō
	Chinese - Cantonese													0
	Chinese - Mandarin													Ō
	Farsi													Ŏ
	Khmer (Cambodian)													Ŏ
	Korean													Ō
	Russian													Ŏ
	Tagalog													Ö
	Vietnamese													Ö
	Other:													Ō
14.		0	0	0	0	0	0	0	0	0	0	0	0	-
	Total Participants by Language:	0	0	0	0	0	0	0	0	0	0	0	0	0
III. SELECTED	SERVICES							1		1	1	1	1	
A N	umber of Participants identified in													
n n	eed of legal services													0
B N	umber of Participants referred to													
1 D	VSS Legal Services													0
c N	umber of Participants referred to													
п	nental health services													0
N	umber of Participants referred to													
D. s	ubstance use disorder (SUD)													0
– N	umber of Participants referred to													<u> </u>
E. N	ousing services													0
	umber of Individuals reached													Ť
														0

DVSS Monthly Management Report (con't)

• Section III: Selected Services – Case Management

 This section reflects selected services of interest, as well as capture data that is needed later on for performance outcome evaluation

II. SELECTED SERVICES

- A.Number of Participants identified in need of legal services¹
- B. Number of Participants referred to DVSS Legal Services¹
- C.Number of Participants referred to mental health services²
- D. Number of Participants referred to substance use disorder (SUD) treatment services²
- E.Number of Participants referred to housing services²
- **F.**Number of Individuals reached through outreach activities²

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Domestic Violence Housing Support Services Unit

DV Supportive Services (DVSS) - SUPPORT SVCS

5.	Native Hawai'ian/Pacific Islander	Subca	tegories	below:	Enter	the part	icipants	served	by ethr	nic brea	kdown l	oelow		
	a. Pacific Islander													0
	b Native Hawai'ian													0
	c. Samoan													0
	d Other													0
	Total Native Hawai'ian/Pacific Isla		0	0	0	0	0	0	0	0	0	0	0	0
	Hispanic or LatinalolLatinx	Subca	tegories	: below:	Enter	the part	icipants	served	by ethr	nic brea	kdown l	oelow 🛛		0
	a, Latino - Central-American													0
	b Latino - Mexican-American													0
	c, Latino - Other													0
	Total Hispanic or LatinalofLatinx	0	0	0	0	0	0	0	0	0	0	0	0	0
7.	Mixed Race - Mixed Heritage													0
	Total Participants by racelethnicity:	0	0	0	0	0	0	0	0	0	0	0	0	0
H.	PRIMARY LANGUAGE OF PARTICIPANT													
1.	English													0
2.	Spanish													0
3.	American Sign Language													0
4.														0
5.														Ō
6.	Chinese - Cantonese													0
7.														Ō
8.														Ŏ
9.	Khmer (Cambodian)													Ō
10.	Korean													Ō
11.														Ŏ
12.	Tagalog													Ŏ
13.	Vietnamese													Ŏ
14.														Ö
14.		0	0	0	0	0	0	0	0	0	0	0	0	0
	Total Participants by Language:	U	U	U	U	U	U	U	U	U	U	U	U	U
III. SELECTEI	DSERVICES		1				1	1		1	1		1	1
Α.	Number of Participants identified in													
	need of legal services													0
B	Number of Participants referred to													
	DVSS Legal Services													0
г	Number of Participants referred to													
	mental health services													0
	Number of Participants referred to													
D.	substance use disorder (SUD)													0
E.	Number of Participants referred to													
E.	housing services													0
E.	Number of Individuals reached													
_ ⊢.	through outreach activities													0

DVSS Monthly Management Report (con't)

• MMR for Legal Services

- SECTION I & II are identical to MMR for Case Management
- SECTION III: Selected Services Legal Services

Measuring this data helps quantify and better analyze the connection between DVSS case management and legal services, and the growing need to provide advocacy for access to benefits

III. SELECTED SERVICES

A. Number of Participants identified in need of benefit access assistance services and advocacy¹

B. Number of Participants that received benefit access assistance and advocacy¹

C.Number of Participants referred to DVSS case management services²

D. Number of Individuals reached through outreach activities²

¹FY19-20 Contract Exhibit A-1, Section 7.2b, "Legal Services Performance Outcomes" ²FY19-20 Contract Exhibit A-1, Section 4.11.5, "DVSS Monthly Management Report"

Domestic Violence Housing and Support Services Unit

DVSS MONTHLY MANAGEMENT REPORT (MMR) - LEGAL SERVICES CONTRACT #: SUPERVISORIAL DISTRICT: CONTRACTOR NAME OF STAFF COMPLETING REPORT: DPSS PROGRAM: SUBMISSION DATE: PARTICIPANTS July Aua Sept Oct Nov Dec Jan Feb Mar Apr May June YTD 1. Number of New Participants 0 2. Number of Continuing Participants 0 П n. п n n. Total number of Participants served (per month): П п п **n** п **n** 0 **n** PARTICIPANT DEMOGRAPHICS A. PARTICIPANT GENDER 1 Female 0 2. Male 0 3. Transgender (Male to Female) 0 4. Transgender (Female to Male) 0 5. Other: 0 Declined to State 6. 0 Total Participants by gender: 0 0 0 0 0 0 0 0 0 0 0 0 0 **B. PARTICIPANT AGE** ages 0-9 0 1. 2. ages 10-17 0 3. ages 18-24 0 4. ages 25-44 0 5. ages 44-64 0 6. ages 65+ 0 Total Participants by age range: 0 Π Π Π Π Π 0 Π Π Π Π Π Π C. PARTICIPANT SEXUAL ORIENTATION Heterosexual 1 0 2. Bisexual 0 3. Lesbian 0 4. Gav n. 5. Unknown 0 6. Declined to State 0 Total Participants by sexual orientation: 0 0 0 0 0 0 0 0 0 0 0 0 0 D. PARTICIPANT RELATIONSHIP STATUS 1. Sinale 0 2. Married 0 3. Divorced 0 0 4. Domestic Partnership Total Participants by relationship status: 0 0 0 0 0 0 0 0 0 0 0 0 0

N

/Nates /

п.	PRIMARY LANGUAGE OF PARTICI													
1.	English													0
2.	Spanish													0
3.	American Sign Language													0
4.	Arabic													0
5.	Armenian													0
6.	Chinese - Cantonese													0
7.	Chinese - Mandarin													0
8.	Farsi													0
9.	Khmer (Cambodian)													0
10.	Korean													0
11.	Russian													0
12.	Tagalog													0
13.	Vietnamese													0
14.	Other:													0
14.	Other: Total Participants by Language:	0	0	0	0	0	0	0	0	0	0	0	0	0 0
		0	0	0	0	0	0	0	0	0	0	0	0	
II. SELECTE	Total Participants by Language: ED SERVICES	0	0	0	0	0	0	0	0	0	0	0	0	
I. SELECTE	Total Participants by Language:	0	0	0	0	0	0	0	0	0	0	0	0	
I. SELECTE A.	Total Participants by Language: ED SERVICES Number of Participants identified in need of benefit access assistance	0	0	0	0	0	0	0	0	0	0	0	0	
I. SELECTE A.	Total Participants by Language: ED SERVICES Number of Participants identified in need of benefit access assistance services and advocacy Number of Participants that received	0	0	0	0	0	0	0		0	0	0	0	0
I. SELECTE A.	Total Participants by Language: ED SERVICES Number of Participants identified in need of benefit access assistance	0	0	0	0			0		0	0	0		0
I. SELECTE A. B.	Total Participants by Language: ED SERVICES Number of Participants identified in need of benefit access assistance services and advocacy Number of Participants that received benefit access assistance and Number of Participants referred to	0	0	0	0					0	0			0
I. SELECTE A. B.	Total Participants by Language: ED SERVICES Number of Participants identified in need of benefit access assistance services and advocacy Number of Participants that received benefit access assistance and Number of Participants referred to	0												0
I. SELECTE A. B. C.	Total Participants by Language: ED SERVICES Number of Participants identified in need of benefit access assistance services and advocacy Number of Participants that received benefit access assistance and	0												0

Any Questions?

For more information, please contact:

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