COVID Vaccine Roll Out for Community Care Facilities
(Non-SNF Long-term Care Facilities):

*Federal Pharmacy Partnership*

*Question and Answer Session with CVS and Walgreens Pharmacies*

January 14, 2021

Los Angeles County Department of Public Health
Acute Communicable Disease Control Program
Disclosures

There is no commercial support for today’s session.

Neither the speakers nor planners for today’s session have disclosed any financial interests related to the content of the meeting.

This session is meant for community care facilities and is off the record. Reporters should log off now.
DISCLAIMER

- This is a rapidly evolving situation so the information being presented is current as of today (1/14/2021), so we highly recommend that if you have questions after today you utilize the resources that we will review at the end of this presentation.
Presentation Agenda

1. LA County COVID-19 Vaccine Roll Out for LTCFs
2. Federal Pharmacy Partnership with CVS and Walgreens
3. Q and A
| Phase 1c | Adults with high-risk medical conditions  
          | Adults 65+ |
|----------|------------------------------------------|
| Phase 1b | Essential workers  
          | (examples: 75+, Education Sector, Food & Agriculture,  
          | Utilities, Police, Firefighters, Corrections Officers,  
          | Transportation, Industrial, Residential, Commercial, Critical  
          | Manufacture) |
| Phase 1a | Health care personnel  
          | LTCF residents |

Dooley, Phased Framework-Advisory Committee for Immunization Practices, Dec 2020
Phase 1A

Vaccination began in mid-December. It is estimated that everyone in Phase 1A will have been offered at least one dose of vaccine by late January/early February.

Note: Vaccination is only available to the healthcare workers listed in Phase 1A who have the potential for direct or indirect exposure to patients or infectious materials. (Low risk healthcare workers such as administrative support staff WITHOUT routine in-person patient contact, will be offered

Tier 1
- Healthcare workers and residents of skilled nursing facilities (SNFs)
- Healthcare workers and residents of other long-term care facilities (facilities that provide a variety of services, including medical and personal care, to adults who are unable to live independently. This includes assisted living facilities, and similar settings for older or medically vulnerable individuals, and special needs group living facilities) [Starting 1/11/21]

- Healthcare workers in:
  - Acute care hospitals
  - Acute psychiatric hospitals
  - Correctional facility hospitals
  - Dialysis centers
  - Emergency medical services, including EMTs and Paramedics
  - Infusion/oncology centers
  - Residential and inpatient substance use disorder (SUD) treatment facilities
  - Residential and inpatient mental health facilities

Tier 2
- Healthcare Workers in:
  - Department of Children and Family Services (DCFS)
  - Department of Mental Health
  - Home healthcare organizations and home health agencies (in-home supportive service personnel)
  - Intermediate care facilities (for persons who need non-continuous nursing supervision and supportive care)
  - Outpatient substance use disorder (SUD) treatment, mental health facilities, and crisis stabilization units
  - Public Health field staff who have face to face contact with patients/public (e.g. during testing, contact tracing, outbreak investigations)
  - Primary care clinics, including Federally Qualified Health Centers (FQHCs), rural health centers, and correctional facility clinics
  - Urgent care clinics
  - Office of Diversion and Re-entry (ODR)
  - Medical shelters
  - Sheltered and unsheltered settings who are providing direct clinical care for people experiencing homelessness

http://publichealth.lacounty.gov/acd/ncorona2019/vaccine/allocation/#allocation
LA County Vaccine Roll Out for Community Care Facilities

Understanding the Pharmacy Partnership for Long-Term Care Program

CDC is partnering with CVS, Walgreens, and Managed Health Care Associates, Inc. (MHA; see pharmacies participating through MHA below) to offer on-site COVID-19 vaccination services for residents of nursing homes and assisted living facilities.

• LAC CCFs are in the Federal Pharmacy Partnership
  • Part B for CCFs was turned on the week of Dec 28th, 2020
  • Easier for facilities with less clinical support staff
  • Takes care of all logistics from end to end

https://www.cdc.gov/vaccines/covid-19/long-term-care/pharmacy-partnerships.html
CVS and Walgreens COVID-19 Vaccine Resources

CVS

• Website: https://www.omnicare.com/covid-19-vaccine-resource
• Webinar: https://cvsh-tv.qumucloud.com/view/B6DiTH0xfjc#/ 
• Email: CovidVaccineClinicsLTCF@CVSHealth.com

Walgreens

• Website: https://www.walgreens.com/covidvaccine
• Webinar: https://wba.qumucloud.com/view/oDAT0v8obvH#/ 
• Email: immunizeltc@walgreens.com
CVS Vaccination Scheduling Process

• CVS will send at least two emails regarding your facilities clinic dates/times
• These clinic emails will come from no-reply@CVSHealth.com Please check spam/junk folders.
• Once you have received your clinic dates/times, a CVS Health rep will call from 1-800-SHOP-CVS
• If you are waiting for CVS COVID Center to call to confirm your date please call 1-833-968-1756
• After the clinics are verbally confirmed by a CVS Health rep, the primary contact will receive a confirmation email from CVS

COVID19 Vaccine Consent Process
Multi-Patient Registration Template
Vaccine Clinic Scheduler link will be provided after a confirmation email from CVS with your confirmed clinic dates/time
To update your facility’s contact information: https://info.omnicare.com/Update-Contact-Info.html
Walgreens Scheduling Process

Health Officer Order Updates: Community Care Facilities

• Require staff and encourage residents to wear cloth face coverings
• Required to follow county public health’s guidance on entry screening and signage
• Required to follow county public health’s guidance on visitation and group activities
• Required to report all facility staff and residents with suspected/confirmed COVID-19 illnesses and deaths
• Required to implement any additional measures to prevent outbreaks
• Required actions to mitigate influenza transmission and spread
• Offer COVID-19 vaccination to all staff and residents when made available; track and report status
• Direct care staff must complete & track approved infection prevention & control training

http://publichealth.lacounty.gov/media/coronavirus/docs/HOO/HOO_CommunityCareFacilities.pdf
COVID-19 Vaccine Online Resources

• Los Angeles County DPH

• CDPH COVID-19 Vaccination Program
  – https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/Immunization/COVID-19Vaccine.aspx
  – California Immunization Registry (CAIR): http://cairweb.org/enroll-now/


• PALTC/AMDA (Society for Post-Acute and Long-Term Care Medicine) COVID-19 Vaccine Resources: https://www.caltcm.org/covid-19
Upcoming Webinars, Assistance, Communication

• LAC DPH CCF Webinars
  http://publichealth.lacounty.gov/acd/n-corona2019/healthfacilities/ccf/#webinars

• LAC DPH SNF Vaccine Webinars
  http://publichealth.lacounty.gov/acd/snf.htm#webinars

• LAC DPH Office Hours
  • General Vaccine Office Hours: 9:00-9:30AM daily including weekends
  • PrepMOD Office Hours: 2:30-3:00PM daily Mon-Fri

• LAC DPH Call Lines
  • Call line for vaccine clinical questions: COVID-19 Provider Call Line
  • Call line for vaccine registration/technical assistance: 833-505-0761 or email COVIDVaccineReq@ph.lacounty.gov

• Communication: Regular communication from CCLD/DPH on updates
• Describe the process of scheduling appointments with facilities
• What is the timeline to get all CCLD facilities their first vaccine doses
• Please explain why we get cancellations even when we qualify
• Please describe what happens when the pharmacy comes on site—how do facilities prepare?
• If the facility has COVID-+ residents, will the pharmacy still come on site?
• Can more facilities be added if they were missed and qualify?
• How can the contact info be corrected?
• Who are the best local contacts for CVS and Walgreens who can accurately answer questions?
• Why are there so many errors in the list sent to LHD?