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August 31, 2016

SUBJECT: FOOD FACILITY GRADING CHANGES

Dear Food Business Owner,

As a retail food business owner or operator in Los Angeles County, you are receiving this letter to keep you informed of changes in our programs that affect your business. This is to provide information on changes to the Los Angeles County Food Facility Grading System.

WHAT CHANGES WILL OCCUR?

Grade Card: The grade card posted at your business has been revised to include the inspection date when the grade was issued and will be initialed by the inspector. Future grade cards will include a Quick Response (QR) code where the public can access a dashboard showing a graphical presentation of inspection information. As a business operator, you will also have easy access to your inspection history data, using this QR code link.

Scoring: An additional three (3) points will be deducted from the inspection score when two or more Major Critical violations are found during our scored inspections. Likewise, when a food business is ordered closed for operating with no water, sewage or vermin infestation, an additional seven (7) points will be deducted from the score. A food business operating under these conditions can significantly increase the risk to the public's health.

WHEN WILL THIS NEW PROCESS BEGIN?

Beginning January 1, 2017, the additional points will be deducted for the specified conditions.

WHAT DO I NEED TO DO?

No action is needed on your part. Please visit the Environmental Health website at www.publichealth.lacounty.gov/eh/ for additional information on these changes.

Very truly yours,

A handwritten signature in black ink, appearing to read "Terri S. Williams".

Terri S. Williams
Director of Environmental Health