

Certificate of Excellence

May 2025

ENVIRONMENTAL HEALTH



Retail food establishments that receive three (3) consecutive “A” ratings with **no Major Critical Risk violations** and **no repeated Minor Critical Risk violations**, are eligible to receive a Certificate of Excellence. These consecutive inspections must be conducted under the same Program Record Number (PR #) for the facility.

Expectations:

- An Owner/Operator of a food establishment **must request** the Certificate of Excellence by contacting their local Environmental Health District Inspection Branch office.
 - Please visit <http://www.publichealth.lacounty.gov/eh/about/district-offices.htm> to locate your local Environmental Health District Office.
- The District Office will request specific information to process your request. The Environmental Health Division will review your request and Retail Food Official Inspection Reports within 45 days. If your food establishment meets the requirements for the Certificate of Excellence, your certificate will be mailed to you. If your food establishment does not qualify, you will be notified by mail to indicate the reason your request was denied.

Exclusions:

- Food establishments located within cities that have not adopted the grading ordinance do not qualify for the Certificate of Excellence Program.
- An Owner Initiated Inspection does not qualify for the three consecutive “A” ratings.



A fee may be required to re-issue a lost or stolen certificate.

The Department of Public Health, Environmental Health Division looks forward to acknowledging your food establishment for demonstrating high standards in food safety. Contact your local **Environmental Health District Office** for more information.